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Robin Cooper works with state, county, and local governments as well as advocacy and provider organizations on issues in long-term community services for people with disabilities. Her main focus is assisting states to redesign support coordination systems and providing technical assistance to states to modify their Medicaid-financed home and community-based waiver and state plan programs to include more person-centered and participant-directed options. Prior to her joining the association in 1994, Ms. Cooper managed Wisconsin's Medicaid home and community-based services waiver for persons with developmental disabilities. She has also been a direct services worker and case manager. She has had the privilege of learning from and assisting individuals with disabilities for 39 years. She holds bachelor's and master's degrees from the University of Wisconsin-Madison.