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**Nancy Thaler** has more than 40 years experience working in developmental disabilities. Prior to joining NASDDDS, Ms. Thaler worked for the Center for Medicare and Medicaid Services (CMS) and was responsible for the development of the HCBS 1915(c) waiver application and federal agency's quality improvement strategy for the Medicaid home and community-based waiver services program. Ms. Thaler served as Pennsylvania's Deputy Secretary for Mental Retardation from 1993 to 2003, administering a service system that included both institutions and community services. Ms. Thaler has assisted states in strategic planning, system transformation, program design, and facilitating stakeholder work groups. Ms. Thaler has a Bachelor of Arts from Misericordia College and a Master of Human Organization Science/Public Administration from Villanova University.