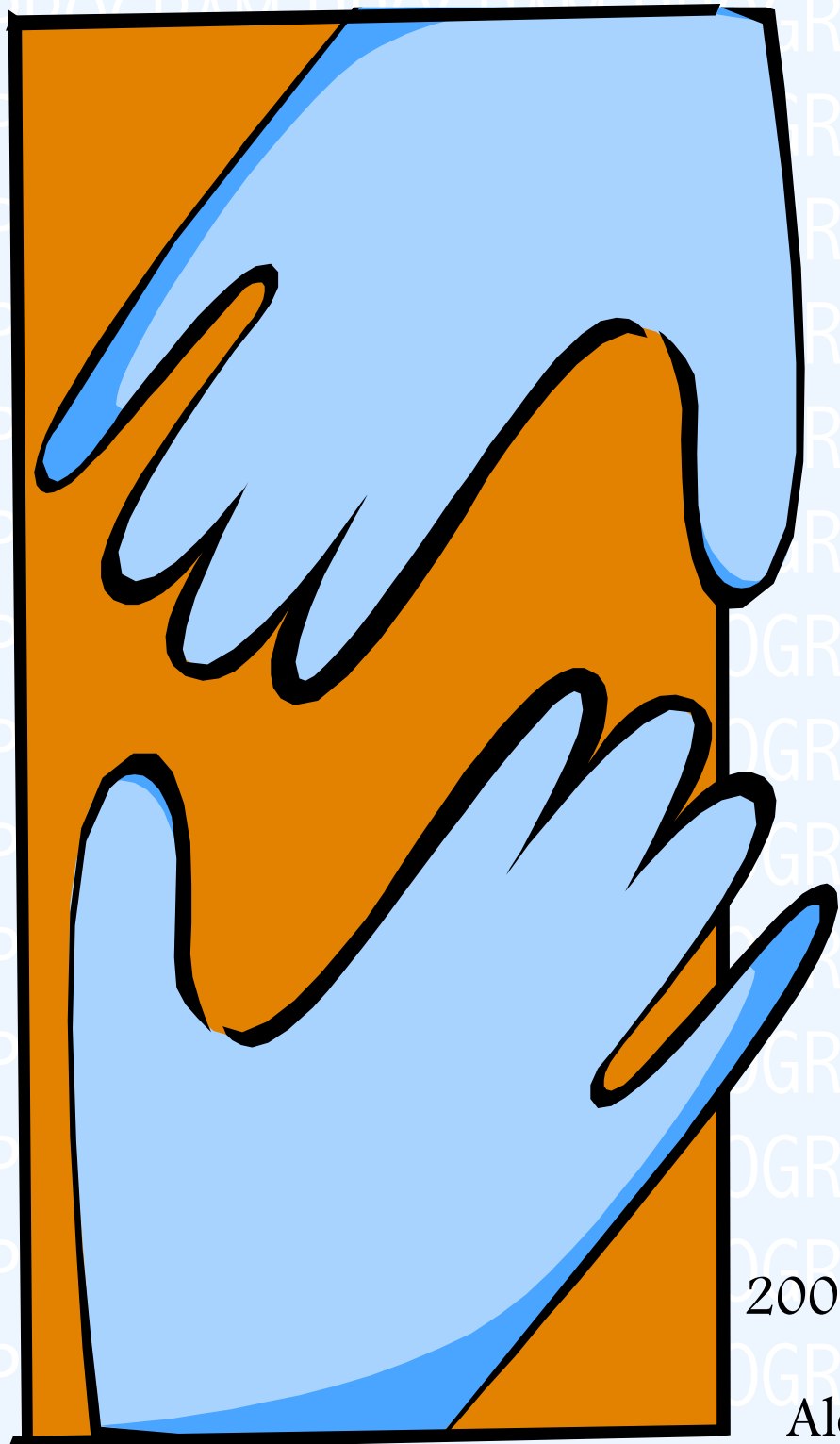


Ensuring Access to High Quality Health & Dental Care



NASDDDS
2004 Annual Meeting
November 17-19
Alexandria, Virginia



NASDDDS
2004 Annual Meeting
Program at a Glance

Wednesday, November 17

8:00 AM ~ 3:30 PM	REGISTRATION	Federalist Room (1st Floor)
8:00 AM ~ 9:00 AM	Continental Breakfast	Federalist Room (1st Floor)
8:45 AM ~ 10:45 AM	NASDDDS National Policy Forum*	Federalist Room (1st Floor)
10:45 AM ~ 11:00 AM	Morning Break	
11:00 AM ~ 12:00 PM	NASDDDS National Policy Forum*	Federalist Room (1st Floor)
12:00 PM ~ 1:15 PM	LUNCH (On Your Own)	
1:15 PM ~ 2:45 PM	NASDDDS National Policy Forum*	Federalist Room (1st Floor)
2:45 PM ~ 3:00 PM	Afternoon Break	
3:00 PM ~ 4:30 PM	State Directors' Forum*	Federalist Room (1st Floor)
4:00 PM ~ 6:00 PM	REGISTRATION	Snowden Room 1 (5th Floor)
4:30 PM ~ 5:00 PM	Annual Business Meeting*	Federalist Room (1st Floor)
5:30 PM ~ 7:00 PM	Welcome Reception	Snowden Rooms 1-3 (5th Floor)

Thursday, November 18

8:00 AM ~ 4:45 PM	REGISTRATION	Carlyle Foyer (5th Floor)
8:00 AM ~ 9:00 AM	Continental Breakfast	Carlyle Foyer (5th Floor)
9:00 AM ~ 9:15 AM	Welcome & Introductions	Carlyle Rooms 1&2 (5th Floor)
9:15 AM ~ 10:45 AM	Keynote Addresses	Carlyle Rooms 1&2 (5th Floor)
10:45 AM ~ 11:00 AM	Morning Break	
11:00 AM ~ 11:45 AM	Keynote Addresses <i>continue</i>	Carlyle Rooms 1&2 (5th Floor)
11:45 AM ~ 1:15 PM	LUNCH (with speaker)	Brent Rooms 1&2 (5th Floor)
1:30 PM ~ 3:00 PM	Breakout Sessions I	<i>see detailed Program for locations</i>
3:00 PM ~ 3:15 PM	Afternoon Break	
3:15 PM ~ 4:45 PM	Breakout Sessions II	<i>see detailed Program for locations</i>

Friday, November 19

8:00 AM ~ 12:00 PM	REGISTRATION	Carlyle Foyer (5th Floor)
8:00 AM ~ 9:00 AM	Continental Breakfast	Carlyle Foyer (5th Floor)
8:45 AM ~ 10:15 AM	Plenary Session	Carlyle Rooms 1&2 (5th Floor)
10:15 AM ~ 10:45 AM	Morning Break	
10:45 AM ~ 12:00 PM	Breakout Sessions III	<i>see detailed Program for locations</i>

*Open only to State Directors and designated MR/DD staff and/or voting proxy



NASDDDS
2004 Annual Meeting
Sessions at a Glance

Thursday, November 18

KEYNOTES	CARLYLE ROOMS 1&2 (5th FLOOR)		
9:00 AM – 11:45 AM	Keynote Addresses: I Deborah Spitalnik, PhD <i>What Is the Role of State Agencies in Assuring the Health of Individuals with Developmental Disabilities?</i> II Sheryl White-Scott, MD <i>A Healthy State for Everyone: Health Promotion and Wellness for Individuals with Developmental Disabilities</i> III Paul Glassman, DDS, MA, MBA <i>A Systems Approach to Promoting Oral Health for People with Developmental Disabilities</i>		
LUNCH	BRENT ROOMS 1&2 (5th FLOOR)		
11:45 AM – 1:15 PM	Bob Gettings <i>NASDDDS Yesterday and Today: Celebrating 40 Years of Service</i>		
BREAKOUT SESSIONS I	CARLYLE 1	BRENT 2	CARLYLE 2
<i>Improving Access to High-Quality Health Services</i> 1:30 PM - 3:00 PM	I-A Using Health Care Indicators to Improve Individual and Systemic Health Care Outcomes Kitchin Ascitutto Hill Taub	I-B Improving Collaborative Working Relations Between Community Service Agencies and Health Care Providers Morrow Grossman	I-C Improving Health Care Services to Older Americans with Developmental Disabilities Force Janicki Kelly
BREAKOUT SESSIONS II	Carlyle 1	Brent 2	Carlyle 2
<i>Improving Access to High-Quality Dental Services</i> 3:15 PM - 4:45 PM	II-C Training Dentists to Serve Individuals with Developmental Disabilities Hood Holder	II-B Establishing and Promoting Dental Practice Standards for Serving Individuals with Disabilities Fray	II-A Developing Networks of Community Dentists Skilled in Serving Individuals with Chronic, Lifelong Disabilities Glassman Miller



NASDDDS
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Sessions at a Glance

Friday, November 19

PLENARY SESSION	CARLYLE ROOMS 1&2 (5th FLOOR)			
8:45 AM – 10:15 AM	<p><i>Addressing the Ethical Dilemmas of Providing Health Care – Including End-of-Life Care - to Individuals with Severe, Chronic Disabilities</i></p> <p>Moderator: Pat Wear II</p> <p>Presenters: Marianne Meacham</p> <p style="text-align: center;">Betsy Johnson</p> <p style="text-align: center;">Tina Kitchin, MD</p>			
BREAKOUT SESSIONS III	Carlyle 1	Carlyle 2	Brent 2	Brent 1
<p><i>Promoting Wellness Among People with Disabilities</i></p> <p>10:45 AM - 12:00 PM</p>	<p>III-A</p> <p>Combating High Risk Behaviors: Preventing Obesity, Smoking, and Alcohol Abuse</p> <p style="text-align: right;">Minihan Bandini</p>	<p>III-B</p> <p>Integrated vs. Specialized Wellness Strategies: Where Should We Devote Our Energies?</p> <p style="text-align: right;">White-Scott Spitalnik</p>	<p>III-C</p> <p>Reducing Mortality and Morbidity Through the Use of Improved Risk Management Strategies</p> <p style="text-align: right;">Eddy Johnson Brown</p>	<p>III-D</p> <p>Developing an Effective Medication Management Program for Persons with Developmental Disabilities</p> <p style="text-align: right;">Green Stalder Morrow</p>



NASDDDS

2004 Annual Meeting

Wednesday, November 17

Registration

Federalist Room (1st Floor)

8:00 AM – 3:30 PM

Registration for National Policy Forum participants; state directors and their designated staff.

Continental Breakfast

Federalist Room (1st Floor)

8:00 AM – 9:00 AM

National Policy Forum

Federalist Room (1st Floor)

8:45 AM – 10:45 AM

The National Policy Forum is open to State Directors and key MR/DD staff only.

Morning Break

10:45 AM – 11:00 AM

National Policy Forum *continues*

Federalist Room (1st Floor)

11:00 AM – 12:00 PM

The National Policy Forum is open to State Directors and key MR/DD staff only.

LUNCH (On Your Own)

12:00 PM – 1:15 PM

National Policy Forum *continues*

Federalist Room (1st Floor)

1:15 PM – 2:45 PM

The National Policy Forum is open to State Directors and key MR/DD staff only.

Afternoon Break

2:45 PM – 3:00 PM

State Directors' Forum

Federalist Room (1st Floor)

3:00 PM – 4:30 PM

The State Directors' Forum is open to State Directors and key MR/DD staff only.

Registration

Snowden Room 1 (5th Floor)

4:00 PM – 6:00 PM

Annual Business Meeting

Federalist Room (1st Floor)

4:30 PM – 5:00 PM

The Annual Business Meeting is open to State Directors and voting proxy only.

Welcome Reception

Snowden Rooms 1-3 (5th Floor)

5:30 PM – 7:00 PM

The Welcome Reception is open to all meeting attendees. Be sure to take advantage of this opportunity for networking among state directors, NASDDDS staff, and other meeting participants.



NASDDDS
2004 Annual Meeting

Thursday, November 18

Registration

Carlyle Foyer (5th Floor)
8:00 AM – 4:45 PM

Continental Breakfast

Carlyle Foyer (5th Floor)
8:00 AM – 9:00 AM

Welcome and Introductions

Carlyle Rooms 1&2 (5th Floor)
9:00 AM – 9:15 AM

Gerry Morrissey
President, NASDDDS Board of Directors
and Assistant Secretary/Commissioner,
Massachusetts DMR

Bob Gettings
Executive Director,
NASDDDS

Keynote Address I

Carlyle Rooms 1&2 (5th Floor)
9:15 AM – 10:00 AM

What Is the Role of State Agencies in Assuring the Health of Individuals with Developmental Disabilities?

Dr. Spitalnik will provide an overview of the issues in assuring access and quality in health care for people with developmental disabilities, with an emphasis on the needs of adults. She will explore the role of state developmental disabilities agencies, along with issues in the larger health care delivery system and Medicaid. These topics will be examined in the context of other supports and services for people with developmental disabilities.

PRESENTER:

Deborah M. Spitalnik, PhD
Executive Director, Professor of Pediatrics,
The Elizabeth M. Boggs Center on
Developmental Disabilities

Keynote Address II

Carlyle Rooms 1&2 (5th Floor)
10:00 AM – 10:45 AM

A Healthy State for Everyone: Health Promotion and Wellness for Individuals with Developmental Disabilities

The current health care system in America has shifted to include health promotion and wellness as a major focus of health care. Individuals with developmental disabilities need to be fully integrated in disease prevention and health promotion. Dr. White-Scott will provide an overview of health promotion, wellness, and strategies to address the specific needs of individuals with developmental disabilities.

PRESENTER:

Sheryl White-Scott, MD
Director, St. Charles Developmental
Disabilities Program at St. Vincent Catholic
Medical Centers of New York

Morning Break

10:45 AM – 11:00 AM



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Thursday, November 18

Keynote Address III

Carlyle Rooms 1&2 (5th Floor)
11:00 AM – 11:45 AM

A Systems Approach to Promoting Oral Health for People with Developmental Disabilities

Dr. Glassman will address the major access problems and oral health disparities that exist among people with developmental disabilities. The reasons for these disparities will be explored as well as some examples of systems that have been successful at addressing these problems. He will also present information about future initiatives that the audience can support to provide a more equitable oral health services system for people with developmental disabilities in this country.

PRESENTER:

Paul Glassman, DDS, MA, MBA
Associate Dean,
University of the Pacific
School of Dentistry

LUNCH (with Speaker)

Brent 1&2 (5th Floor)
11:45 AM – 1:15 PM

NASDDDS Yesterday and Today: Celebrating 40 Years of Service

PRESENTER:

Bob Gettings
Executive Director,
NASDDDS

Breakout Sessions I :

Improving Access to High-Quality Health Services

Session I-A

Carlyle I (5th Floor)
1:30 PM – 3:00 PM

Using Health Care Indicators to Improve Individual and Systemic Health Care Outcomes

Dr. Kitchin will share the tools and processes of Oregon's Risk Tracking Record that identifies and responds to risks in a 24/7 residential system. The record identifies health conditions that are known to place individuals at risk of serious health complications and death. She will also discuss certain conditions that require the development and use of standardized health protocols for certain conditions. **Mr. Ascutto and Ms. Hill** will review and discuss strategies that the Florida Statewide Quality Assurance Program has implemented, through the Delmarva Foundation and its partners, to facilitate more effective use of data at the local district level and foster organizational change that supports the achievement of results important to consumers. **Ms. Taub** will present new cross-state health care indicator data from the National Core Indicators (NCI) project and discuss efforts by participating NCI states to expand the use of health data. NCI has been collecting and reporting health care indicators for seven years.

PRESENTERS:

Tina Kitchin, MD
Medical Director,
Seniors and People with Disabilities,
Oregon DHS



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Anthony J. Ascitutto
Consulting Manager, Medstat

Marcia Hill
Vice President of Florida Programs,
Delmarva Foundation

Sarah Taub
Project Director,
Human Services Research Institute

Session I-B
Brent II (5th Floor)
1:30 PM – 3:00 PM

*Improving Collaborative Working
Relations Between Community Service
Agencies and Health Care Providers*

Communication between health care providers and community service agencies is crucial for people's health. However, there are many barriers on both sides that impede the ability to communicate effectively. **Dr. Morrow and Ms. Grossman** will explore these barriers, both from the perspective of the health care provider and the community service provider, and offer suggestions to avoid communication difficulties. The presentation will outline the Massachusetts DMR Health Promotion and Coordination Initiative. The Initiative sets up a system of standards for health screening, observation, and recording of health status, an integrated service planning process, and clinical consultation. The Initiative enhances the ability of direct support professionals to be health care advocates with the generic health services providers.

PRESENTERS:

Jill Morrow, MD
Medical Director,
Office of Mental Retardation
Pennsylvania DPW

Gail Grossman
Assistant Commissioner,
Office of Quality Management,
Massachusetts DMR

Session I-C
Carlyle II (5th Floor)
1:30 PM – 3:00 PM

*Improving Health and Dementia Care
Services to Older Americans with
Developmental Disabilities*

Individuals with intellectual disabilities are living longer lives; the increase in longevity has impacted policies, programs, and clinical interventions. In this session, **Dr. Force** will provide an overview of New York state's Office of Mental Retardation and Developmental Disabilities' training platform on "Aging with Dignity." **Dr. Janicki** will offer practical solutions and options to adapt current service programs in order to support individuals with intellectual disabilities and Alzheimer's disease and/or dementia. **Dr. Kelly** will discuss relevant health promotion and clinical issues: healthy aging, fall prevention, mobility/frailty, and the burden of chronic illness.

PRESENTERS:

Lawrence T. Force, PhD
Gerontologist,
Hudson Valley DDSO,
New York State OMRDD

Matthew P. Janicki, PhD
Research Professor,
RRTCADD, University of Illinois at Chicago

Thomas F. Kelly, MD
Chief Physician, Community Services,
Division of Developmental Disabilities
Delaware DHS

Afternoon Break
3:00 PM – 3:15 PM



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Breakout Sessions II:
*Improving Access to
High-Quality Dental Services*

Session II-A
Carlyle II (5th Floor)
3:15 PM – 4:45 PM

*Using Community-Based Systems And
Partnerships To Improve Oral Health
And Access To Care For People With
Developmental Disabilities*

In this session, **Dr. Glassman and Ms. Miller** will take an in-depth look at a successful “community-based system” that was used in California to improve access to oral health services and oral health outcomes for people with developmental disabilities. They will help participants to understand the system and be able to take lessons from this model to their own states.

PRESENTERS:

Paul Glassman, DDS, MA, MBA
Associate Dean,
University of the Pacific
School of Dentistry

Christine Miller, RDH, MHS, MA
Director, Community Programs
University of the Pacific
School of Dentistry

Session II-B
Brent II (5th Floor)
3:15 PM – 4:45 PM

*Establishing and Promoting Dental
Practice Standards for Serving
Individuals with Disabilities*

Dr. Fray will help attendees to be able to identify key partners and methods for collaboration to provide quality dental services for people with intellectual disabilities. Emphasis will be in the following areas: building disability access awareness in the dental community; funding utilization; and surveillance need to offer oral health through MR/DD services systems.

PRESENTER:

David F. Fray, DDS, MBA
Chief, Developmental Disabilities Division,
Hawaii Department of Health

Session II-C
Carlyle I (5th Floor)
3:15 PM – 4:45 PM

*Training Dentists to Serve Individuals
with Developmental Disabilities*

Doctors Hood and Holder will review the disparities faced by Americans with developmental disabilities seeking dental care. Their presentation will trace disparities in access to deficiencies in professional education, and will present the American Academy of Developmental Medicine and Dentistry’s national action strategy for resolving these educational problems.

PRESENTERS:

Henry Hood, DMD
Clinical Asst Professor/Director, Special
Care Dentistry Program, Orthodontic,
Pedodontics & Geriatric Dentistry,
Univ of Louisville School of Dentistry

Matt Holder, MD, MBA
Executive Director,
American Academy of
Developmental Medicine & Dentistry

Adjourn for the Day
4:45 PM



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Friday, November 19

Registration

Carlyle Foyer (5th Floor)
8:00 AM – 12:00 PM

Continental Breakfast

Carlyle Foyer (5th Floor)
8:00 AM – 9:00 AM

Plenary Session

Carlyle 1&2 (5th Floor)
8:45 AM – 10:15 AM

*Addressing the Ethical Dilemmas of
Providing Health Care – Including End-
of-Life Care - to Individuals with
Severe, Chronic Disabilities*

Ms. Meacham opens this plenary session by presenting the framework for legal decision-making that is the context for treatment decisions, including end-of-life treatment decisions. **Ms. Johnson** will discuss ways to address difficult treatment dilemmas including issues of end of life. Other concerns include Do Not Resuscitate orders, hospice, and treatment issues such as cancer and Alzheimer's disease. Finding a person to make medical decisions for people who are not capable of making those decisions while maximizing their control and independence can be very difficult. **Dr. Kitchin** will describe a process of appointing a health care representative along with its legal basis in Oregon.

MODERATOR:

Pat Wear, II
Commissioner,
Kentucky DMH/MR Services

PRESENTERS:

Marianne Meacham
General Counsel,
Massachusetts DMR

Betsy B. Johnson
Consultant, Health Care Ethics
Massachusetts DMR

Tina Kitchin, MD
Medical Director,
Seniors and People with Disabilities,
Oregon DHS

Morning Break

10:15 AM – 10:45 AM

Breakout Sessions III:

*Promoting Wellness Among
People with Disabilities*

Session III-A

Carlyle I (5th Floor)
10:45 AM – 12:00 PM

*Combating High Risk Behaviors:
Preventing Obesity, Smoking, and
Alcohol Abuse*

This session is focused on personal health behaviors that impact the health of people with developmental disabilities but are not under the control, or perhaps even the influence, of health care providers. These include healthy eating, physical activity, limited sedentary behavior, not smoking, avoiding secondhand smoke, not using illicit drugs, and not abusing alcohol. Promoting healthy living while protecting consumer choice and self-determination presents challenges, particularly in state residential systems committed to supported living.



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PRESENTERS:

Paula M. Minihan, PhD, MPH
Assistant Professor of Public Health and
Family Medicine,
Tufts University School of Medicine

Linda Bandini, PhD, RD
Associate Professor, Department of
Pediatrics,
Shriver Center/UMASS Medical School

Session III-B
Carlyle II (5th Floor)
10:45 AM – 12:00 PM

*Integrated vs. Specialized Wellness
Strategies: Where Should We Devote
Our Energies?*

The goal of health promotion and wellness for adults with developmental disabilities is to maximize their overall quality of life. Medical services are an integral part of healthy living. **Doctors White-Scott and Spitalnik** will discuss the range of clinical settings available for health services and evaluate the pros and cons of specialized vs. integrated service systems.

PRESENTERS:

Sheryl White-Scott, MD
Director, St. Charles Developmental
Disabilities Program
St. Vincent Catholic Medical Centers of
New York

Deborah M. Spitalnik, PhD
Executive Director, Professor of Pediatrics,
The Elizabeth M. Boggs Center on
Developmental Disabilities

Session III-C
Brent II (5th Floor)
10:45 AM – 12:00 PM

*Reducing Mortality and Morbidity
Through the Use of Improved Risk
Management Strategies*

Dr. Eddy will highlight data from Ohio's statewide Major Unusual Incident reporting system and mortality review process and will discuss how this data has been used to develop strategies to address health and safety issues and improve outcomes. **Ms. Johnson and Ms. Brown** will present an overview of a systemic response to mortality and morbidity: strategies for improving outcomes.

PRESENTERS:

Andrew D. Eddy, MD, MS
Medical Director, Ohio DMRDD

Betsy B. Johnson
Consultant, Health Care Ethics
Massachusetts DMR

Cindy Brown, RNC/FNP
Director of Nurses & Health Services,
Monson Developmental Center,
Massachusetts DMR



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Session III-D
Brent I (5th Floor)
10:45 AM – 12:00 PM

*Developing an Effective Medication
Management Program for Persons with
Developmental Disabilities*

Ms. Green and Mr. Stalder from Missouri's Division of Mental Retardation and Developmental Disabilities will share information on their programs and processes for monitoring and managing medications for persons living in division-funded community living arrangements. Information on the division's Medicaid Administration regulation, role of community nurses, and the service coordination monitoring process will be provided. Medication management requires a partnership between the caregiver(s) and the medical community. **Dr. Morrow** will explore how Pennsylvania looks at medications from both the context of the medical provider and the provider of mental retardation services including teaching about observation about medication effects, communicating with health care providers, and working to avoid medication errors.

PRESENTERS:

Kay Green
Director of Federal Programs,
Mental Retardation & Developmental
Disabilities, Missouri DMH

Kent Stalder
Deputy Director of Community Services,
Mental Retardation & Developmental
Disabilities, Missouri DMH

Jill Morrow, MD
Medical Director,
Office of Mental Retardation
Pennsylvania DPW

Meeting Adjourns
12:00 PM

Please Be Sure To Turn In Your
Meeting Evaluation Form
And
Recycle Your Badge
At The
Registration Desk
At The End Of The Meeting



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Presenter Bios

Keynote Address I: Deborah M. Spitalnik, PhD

Deborah M. Spitalnik, Ph.D. is the Executive Director of the Elizabeth M. Boggs Center on Developmental Disabilities – a University Center for Excellence at the University of Medicine and Dentistry of New Jersey – Robert Wood Johnson Medical School, where she is a Professor of Pediatrics and former Division Chief of Developmental Disabilities.

Appointed by President Clinton, Dr. Spitalnik was Chair of the President's Committee on Mental Retardation. She is also a past president of the Association of University Centers on Disabilities.

Dr. Spitalnik holds degrees from Brandeis University, Harvard University, and Temple University and was a Maternal And Child Health Fellow in Child Clinical Psychology at St. Christopher's Hospital for Children in Philadelphia. She is a co-author of both the 9th (1992) and 10th (2002) edition of the mental retardation diagnostic and classification manual of the American Association on Mental Retardation.

For over 25 years her work has focused on the intersection between individuals and public policy, with an emphasis on health care. Dr. Spitalnik was a principal investigator of an innovative Robert Wood Johnson Foundation project demonstrating the feasibility of integrating adults with chronic disabilities into managed health care using a care coordination model and also trained Family Practice physicians. The developer of "The Managed Health Care Curriculum: Supporting People with Developmental Disabilities to Utilize Managed Health Care", a federal Project of National Significance, she has also created educational materials for SSI beneficiaries moving into Medicaid managed care as well as co-authored two book chapters on health care for people with developmental disabilities.

Dr. Spitalnik educates a wide range of constituencies, including people with disabilities and their families, medical students and resident physicians, direct support workers, social workers, and other professionals. She also provides extensive service and technical assistance to state agencies in New Jersey including the Division of Developmental Disabilities and Medicaid on health care and other service delivery issues

Dr. Spitalnik serves on numerous committees and boards, including the Board of Trustees of Children's Specialized Hospital, the Board of Directors of The Council on Quality and Leadership, the George School Committee, the New Jersey Council on Developmental Disabilities, The Governor's Council for the Prevention of Mental Retardation and Developmental Disabilities, and the Governor's Advisory Council on Traumatic Brain Injury.

Keynote Address II: Sheryl White-Scott, MD

Sheryl White-Scott, MD is currently the Director of the St. Charles Developmental Disabilities Program at St. Vincent's Catholic Medical Centers of New York and Assistant Clinical Professor of Medicine, Department of Internal Medicine, New York Medical College. Dr. White-Scott was previously the Director of Adult Health Services at the Westchester Institute of Human Development, Valhalla, New York.

Dr. White-Scott completed her undergraduate work at Johns Hopkins University and was awarded her doctorate of medicine by SUNY Stony Brook. She is board certified in internal medicine with additional fellowship training in developmental disabilities. Dr. White-Scott is currently a member of AAMR and a fellow in the American College of Physicians-American Society of Internal Medicine. She is past president of the American Association of University



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Affiliated Programs (currently known as the Association of University Centers on Disabilities, AUCD), past member of the President's Committee on Mental Retardation, past chair of the Health Promotion Committee and past chair of the Multicultural Special Interest Group of the American Association on Mental Retardation.

Dr. White-Scott specializes in clinical services for adults with developmental disabilities and has worked extensively with this population. She has a special interest in health care delivery for women with developmental disabilities and minorities with developmental disabilities. She has done numerous presentations on primary health care, prevention, women's health, aging, multicultural issues, and training medical professional in the delivery of health services for individuals with developmental disabilities.

Keynote Address III: Paul Glassman, DDS, MA, MBA

Dr. Paul Glassman is currently a Professor in the Department of Dental Practice and Community Services at the University of the Pacific School of Dentistry (UOP) in San Francisco. He is also Associate Dean for Information and Educational Technology and Director of the Advanced Education Program in General Dentistry at Pacific. In addition, he is President of Special Care Dentistry, a national organization of oral health, and other professionals dedicated to improving oral health for people with special needs. Dr. Glassman is Councilor of the Section on Postdoctoral General Dentistry of the American Dental Education Association. In the recent past, he has served as Chairman of the Board of Directors of the American Association of Hospital Dentists. He is also Co-Director of the Center for Oral Health for People with Special Needs at the University of the Pacific and Co-Director of the Statewide Task Force on Oral Health for People with Special Needs.

Dr. Glassman has had many years of dental practice experience treating complex patients and has published and lectured extensively in the areas of hospital dentistry, dentistry for patients with special needs, dentistry for individuals with medical disabilities, dentistry for patients with dental fear, and geriatric dentistry. He has a long career working with special needs in a variety of practice and community settings and in developing community-based systems to improve oral health for people with special needs.

Friday Plenary Session:

Betsy Johnson is a consultant in Health Care Ethics for the central/west region of the Massachusetts Department of Mental Retardation (DMR). Betsy has over 25 years experience working with and on behalf of people with intellectual disabilities. Betsy assists individuals, families, and staff when there are difficult treatment dilemmas to resolve.

Tina C. Kitchin, MD, FAAP is the Medical Director for Seniors and People with Disabilities, Oregon Department of Human Services. She has served as Medical Director for DD services for the past 15 years. She graduated from Oregon Health Sciences University and completed her pediatric residency at the University of North Carolina. She has spoken nationally on topics ranging from managed care for people with disabilities to medication administration.

Marianne Meacham is General Counsel for the Department of Mental Retardation with statutory authority to petition for guardianship on behalf of the department's clients. The department serves over 11,000 individuals under guardianship and daily faces the dilemma of legal decision-making with regard to health care and treatment. Prior to



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her work as the General Counsel, Attorney Meacham worked with the Massachusetts Attorney General's Office to develop policy regarding health care providers and guardianships.

Breakout Session Presenters...

(As submitted; in alphabetical order)

Anthony J. Ascianto, Consulting Manager with Thomson Medstat, oversees consulting services for performance measurement and clinical quality improvement initiatives and managed care program development and implementation. Prior to joining Medstat, he was Director of Quality Management for the Massachusetts Division of Medical Assistance Primary Care Clinician (PCC) Plan, where he oversaw quality management for the agency's PCCM program and additional quality improvement activities for the agency's capitated programs. Prior to DMA, he was a member of the management team in the Clinical Quality Measurement Unit of the Medical Director's Office at Harvard Pilgrim Health Care in Boston, Massachusetts. Mr. Ascianto earned both his MA in Applied Economics and MPH in Public Health Policy and Administration at the University of Michigan.

Linda Bandini, PhD, RD is an Associate Professor in the Department of Pediatrics at UMASS Medical School and is a Clinical Associate Professor in the Department of Health Sciences at Boston University. She is currently the Director of Nutrition for the LEND program at the Eunice Kennedy Shriver Center. She received her Ph.D. degree in nutrition at the Massachusetts Institute of Technology (MIT). Dr. Bandini was the principal investigator of a longitudinal study designed to examine the relationship of energy expenditure to growth and development in pre-adolescent girls. Dr. Bandini's research interests include health promotion for persons with developmental disabilities and childhood obesity. She has conducted research on energy requirements of obese and non-obese adolescents, and persons with cerebral palsy, spina bifida, and Prader-Labhart-Willi syndrome.

Cindy Brown, RN, BS, FNP, the Director of Nurses/Health Services at Monson Developmental Center, has more than 30 years experience in developmental disabilities. For 10 years she has been involved in risk management and has been instrumental in the development of the review tool and format for the statewide mortality committee.

Andrew D. Eddy, MD, MS is residency trained in emergency medicine and internal medicine (Akron General Medical Center), and holds board certification in internal medicine. He has a Master's degree in Medical Administration (University of Wisconsin), eight years experience as an emergency physician and emergency department director, nine years experience as public ICF/MR medical director, and has been medical director for the Ohio Department of MRDD since 1996.

Lawrence T. Force, PhD, a gerontologist, is with New York state's OMRDD Center for Aging and is Professor of Psychology at Mount St. Mary's College in Newburgh, New York. Dr. Force is a nationally recognized leader in the area of end-of-life for individuals with mental retardation and developmental disabilities.



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David F. Fray, DDS, MBA has been Chief of the Developmental Disabilities Division, Hawaii Department of Health, since 2002. He previously served as Director of Developmental Disabilities and Children's Health Services in Arkansas; was Assistant Director of Mental Health, Arkansas; and provided care for 18 years in special needs and family dental practice. Dr. Fray earned an MBA in Healthcare Administration at Oklahoma City University and a DDS at the University of Texas.

Kay Green is Director of Federal Programs for the Missouri Division of MRDD. She has worked with the division's HCBS waiver programs for 14 years.

Gail Grossman is Assistant Commissioner for Quality Management for the Massachusetts Department of Mental Retardation. She has a Master's degree in social service administration from Case Western Reserve University and over 30 years experience in planning, program development, and evaluation. In her current position she helped to develop an outcome-based licensure/certification system, oversees all quality management activities, and developed the health promotion initiative.

Marcia F. Hill is Vice President for the Delmarva Foundation and has led the implementation of a statewide system of independent quality assurance. She has served as a district program administrator, bureau chief for program planning, development, and regulation and as Deputy Assistant Secretary for DD Services in Florida. As an independent consultant, Ms. Hill has done program development, research and analysis, community collaboration and technical assistance in healthcare, Medicaid funding, vocational rehabilitation, brain and spinal cord injury, early intervention, and developmental disabilities. Ms. Hill has a bachelor's degree in social work and a Master's degree in Special Education from Florida State University.

Matt Holder, MD, MBA is the Executive Director of the American Academy of Developmental Medicine and Dentistry and President of The CHYRON Group, LLC. Having earned degrees in medicine and business, Dr. Holder has developed an understanding of issues relevant to the science and the business of health care. His specialty training is in medical entrepreneurship. Dr. Holder has a rich background in the creation and management of health care delivery systems. In 1996, he served as CEO of Immediadent Corporation, a for-profit company providing 24-hour emergency dental services. In 2001, he created Cyrus Health Systems Corporation, a 501 (c)(3) company, which serves as the management entity for outpatient clinics. In early 2003, he left CYRUS and, in collaboration with Dr. Henry Hood, created The CHYRON Group. His mission with CHYRON is to create a national network of university-based developmental medicine and dentistry programs, which can deliver quality, cost-efficient medical and dental services to Americans with neurodevelopmental disorders and intellectual disabilities.

Henry Hood, DMD is Clinical Assistant Professor and Director of the Special Care Dentistry Program in the Department of Orthodontic, Pediatric, and Geriatric Dentistry at the University of Louisville School of Dentistry, in Louisville, Kentucky. He is co-founder and Policy Director of the American Academy of Developmental Medicine and Dentistry – a 501 (c)(3) nonprofit national organization of physicians and dentists whose expertise is in the care of patients with neurodevelopmental disorders and intellectual disabilities (ND/ID). He is also the CEO of the CHYRON Group, an LLC focused exclusively on the creation of a national network of patient care, teaching, and research programs, intended to provide quality medical and dental services to Americans with ND/ID living in a variety of residential settings. Dr. Hood has, for the majority of his professional life, cared for patients with neurodevelopmental disorders and intellectual disabilities, conducted research relevant to their care, and published scientific articles on



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his work. In May of 2002, he co-founded the American Academy of Developmental Medicine and Dentistry. He was the principle architect of the University of Louisville School of Dentistry/Hazelwood Center Developmental Dentistry Program, and, in June of 2003, won the Centers on Medicare and Medicaid Services Beneficiary Services Certificate of Merit for 2003 for pioneering this partnership between the university and Hazelwood Center to serve people with ND/ID living in the community. In 1999, Dr. Hood created the Hazelwood Study, an ongoing, multi-phasic research program focused on solving clinical problems that adversely affect the quality of health and life of patients with ND/ID. He also created the Developmental Disabilities Dentistry Fellowship program at the University of Louisville School of Dentistry, serving as its Program Director until July of 2003.

Matthew P. Janicki, PhD is a research associate professor of human development at the Institute of Disability and Human Development at the University of Illinois at Chicago, and serves as director for technical assistance for the Rehabilitation Research and Training Center in Aging with Mental Retardation at the University. He is also research professor and co-director for the Center on Intellectual Disabilities at the University at Albany in New York. Dr. Janicki has authored numerous books and articles on aging, dementia, public policy, and rehabilitation with regard to people with intellectual and developmental disabilities and has lectured and provided training in aging and intellectual disabilities across the world. He is currently the principal investigator of a US government-funded project examining how families are aided by community agencies in support of adults with intellectual disabilities affected by Alzheimer's disease.

Thomas F. Kelly, MD is a veteran health care professional with a broad and diverse background in health education, community nursing, and primary care medicine. He attended Johns Hopkins School of Medicine and currently is board certified in Internal Medicine and General Pediatrics. He is a member of the American Academy of Developmental Medicine and Dentistry as well as the National Association for the Dually Diagnosed. He currently serves as the Chief Physician for the Community Services Section of the Division of Developmental Disabilities Services in the state of Delaware.

Christine Miller, RDH, MHS, MA is the Director of Community Programs at the University of the Pacific School of Dentistry and a recent past Board member of Special Care Dentistry. She is also Co-Director, along with Dr. Glassman, of the California Statewide task Force for Oral Health for People with Special Needs.

Paula M. Minihan, PhD, MPH is on the public health faculty at Tufts Medical School; her work involves the intersection of disability policy and public health policy. Previously, she worked in a state institution for people with MR/DD. Her PhD is from Brandeis University; her MPH is from Harvard School of Public Health.

Jill Morrow, MD is currently the medical director for the Office of Mental Retardation for the Commonwealth of Pennsylvania. A Pennsylvania native, she graduated from medical school from the University of Pennsylvania School of Medicine and completed Pediatric specialty training at Tufts, New England Medical Center in Boston. After completing a three-year fellowship in Developmental Pediatrics at St. Louis University she was faculty in Pediatric Rehabilitation at the Pennsylvania State School of Medicine and the Hershey Medical Center. Dr. Morrow also ran the Child Development Center, a multidisciplinary diagnostic center for children with developmental disabilities, at Polyclinic Hospital in Harrisburg, Pennsylvania. She is active in the Pennsylvania chapter of the American Academy of Pediatrics and represented them on the State Interagency Coordinating Council. She is also a member of the Society for Developmental Pediatrics and the American Academy of Child Neurology and Developmental Medicine.



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Kent Stalder is the Deputy Director of Community Services in the Missouri Division of MRDD. He has over 31 years of experience with the division in both institutional and community services.

Sarah Taub is a Project Director for the Human Services Research Institute and is responsible for managing the National Core Indicators (NCI) -- an effort to develop indicators and benchmarks of performance across state developmental disabilities service systems. She holds a Master's degree in Management of Human Services from Brandeis University.