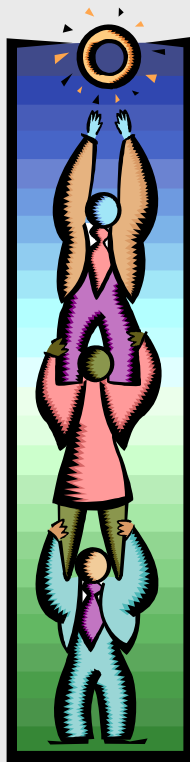


2006 Reinventing Quality Conference

Supporting Valued Lives:
Participation, Quality, and Accountability



PRELIMINARY PROGRAM

February 12-14, 2006

Bahia Resort Hotel
San Diego, California

2006 REINVENTING QUALITY CONFERENCE PROGRAM CO-CHAIRS:

LeeAnn Christian - Orange County Regional Center
Yo Bestgen - Alta California Regional Center

2006 REINVENTING QUALITY CONFERENCE SPONSORS:

National Association of State Directors of
Developmental Disabilities Services

Research and Training Center for Community Living
at the
University of Minnesota

Human Services Research Institute



Institute on Community Inclusion
at the
University of Massachusetts-Boston

California State Council on Developmental Disabilities

The Arc of California

Association of Regional Center Agencies

California Department of Developmental Services

California Rehabilitation Association

Protection & Advocacy, Inc. of California



2006

Reinventing Quality Conference

PROGRAM AT A GLANCE

SUNDAY, FEBRUARY 12

3:00 PM - 6:00 PM Registration *Location TBA*

5:30 PM - 7:00 PM Welcome Reception *Location TBA*

MONDAY, FEBRUARY 13

8:00 AM - 9:00 AM Continental Breakfast *Location TBA*

8:00 AM - 3:30 PM Registration *Location TBA*

9:00 AM - 5:00 PM Exhibits *Location TBA*

9:00 AM - 10:15 AM Welcome & Opening Plenary Session..... *Location TBA*

10:15 AM - 10:30 AM Break/Refreshments

10:30 AM - 12:00 PM Workshops I (*See Program for Locations*)

12:00 PM - 1:30 PM Lunch & Speaker *Location TBA*

1:45 PM - 3:15 PM Workshops II (*See Program for Locations*)

3:15 PM - 3:30 PM Break/Refreshments

3:30 PM - 5:00 PM Workshops III..... (*See Program for Locations*)

TUESDAY, FEBRUARY 14

8:00 AM - 9:00 AM Continental Breakfast *Location TBA*

8:00 AM - 1:30 PM Registration *Location TBA*

9:00 AM - 3:30 PM Exhibits *Location TBA*

9:00 AM - 10:15 AM Plenary Session *Location TBA*

10:15 AM - 10:30 AM Break/Refreshments

10:30 AM - 12:00 PM Workshops IV..... (*See Program for Locations*)

12:00 PM - 1:15 PM Lunch & Awards *Location TBA*

1:30 PM - 3:00 PM Workshops V (*See Program for Locations*)

3:00 PM - 3:30 PM Closing Plenary Session *Location TBA*

2006
Reinventing Quality Conference

MEETING PROGRAM



SUNDAY, FEBRUARY 12

3:00 PM - 6:00 PM	Registration <i>Location TBA</i>
5:30 PM - 7:00 PM	Welcome Reception <i>Location TBA</i>



2006
Reinventing Quality Conference
MEETING PROGRAM

MONDAY, FEBRUARY 13

8:00 AM - 9:00 AM	Continental Breakfast <i>Location TBA</i>
8:00 AM - 3:30 PM	Registration <i>Location TBA</i>
9:00 AM - 5:00 PM	Exhibits <i>Location TBA</i>
9:00 AM -10:15 AM	Opening Plenary Session..... <i>Location TBA</i>
9:00 AM - 9:15 AM	Welcome and Opening Remarks Julia Mullen California DD Services Mac Peterson San Diego Regional Center Valerie Bradley Chair, Program Committee
9:15 AM -10:15 AM	<i>Supporting Valued Lives: Where Are We Nationally?</i> PANEL: Bob Gettings NASDDDS Charlie Lakin University of Minnesota Terry Kozloff Parent/Advocate Nicole Patterson California DDS Self-Advocate
10:15 AM -10:30 AM	Break/Refreshments
10:30 AM -12:00 PM	WORKSHOPS I THEME: <i>Ensuring the Quality of Self-Directed Supports</i>
10:30 AM -12:00 PM	Workshop I-A <i>Location TBA</i> Self-Direction in Action (An introduction to crucial elements plus two states in various stages of developing self-direction)

MODERATOR:

Bob Gettings NASDDDS

PRESENTERS:

Suzanne Crisp MEDSTAT

***Betsy Dunnigan** Kentucky DMR

Andrea Misenheimer Piedmont, North Carolina

10:30 AM - 12:00 PM

Workshop I-B *Location TBA*

Safe and Self-Directed

(Risk assessment, health screening, safety training, etc)

MODERATOR:

TBA

PRESENTERS:

Jean Tuller OTAC

Beth Aura F. Miller Connecticut DMR

10:30 AM - 12:00 PM

Workshop I-C *Location TBA*

What Information Do People Need?

(What do people need to know to manage their own supports, what kind of training exists)

MODERATOR:

Yvonne McCuistion-Tucker California DD Services

PRESENTERS:

Eileen Hammar Virginia Commonwealth University

Ann Eller North Carolina DHHS/DMHDDSAS

Judy Wallace-Patton San Diego Regional Center

Rojane Jackson Community Interface Services

Peggy Webb Mosaic Connections, Inc.

10:30 AM -12:00 PM

Workshop I-D..... Location TBA

How Can Support Workers Facilitate Self-Direction?

MODERATOR:

Pam Jensen UVAH

PRESENTERS:

Jennifer Pittam Redwood Coast Regional Center
Leadership Grant

Dan Dawkins Orange County, California

Kim Morris Orange County, California

10:30 AM -12:00 PM

Workshop I-E..... Location TBA

How Can Self-Advocates Mentor Other Self-Advocates?

(In what ways can self-advocates support other self-advocates including as mentors around health issues, as supporters for self-determination, as bridges to relationships, etc.)

MODERATOR:

John Agosta Human Services Research Institute

PRESENTERS:

Michael Cook People First of California

Rebecca Hare IEL, Washington, D.C.

12:00 PM - 1:30 PM

Lunch & Speaker..... Location TBA

Valued Lives Means Valued Jobs: National Overview

MODERATOR:

Bob Baldo ARCA

SPEAKERS:

John Butterworth ICI/UCEDD, UMass Boston

Dusty Dutton Dusty's Puppets

1:45 PM - 3:15 PM

WORKSHOPS II

THEME: *Supports for Employment*

1:45 PM - 3:15 PM

Workshop II-A *Location TBA*

**Getting Serious About Employment:
Setting Performance Goals**

(Ways in which states and agencies can advance employment to a top priority and set concrete benchmarks to ensure achievement)

MODERATOR:

John Butterworth ICI/UCEDD, UMass Boston

PRESENTERS:

Ray Jensen Washington State

Jane Boone Washington State

Mary Strehlow Washington State

Linda Rolfe Washington State

1:45 PM - 3:15 PM

Workshop II-B *Location TBA*

Leveraging Resources through Collaboration

MODERATOR:

Chas Moseley NASDDDS

PRESENTERS:

Debbie Smith San Diego One Stop Career Center

Henry Claypool Social Security Administration

Sue Sutter Social Security Administration

TBA

1:45 PM - 3:15 PM

Workshop II-C *Location TBA*

**Exemplary Approaches to Supporting
and Maintaining Employment**

(What are some of the innovative ways in which people have been supported to find and keep jobs that they enjoy)

MODERATOR:

June Rowe Human Services Research Institute

PRESENTERS:

Becky Tschirgi Ability First, Pasadena, California

Scott Shepherd Avenues, California

Nancy Brooks-Lane Cobb County Community Services

1:45 PM - 3:15 PM

Workshop II-D *Location TBA*

Organizational Transitions - Deconstructing Workshops
(Examples of agencies around the country that have shifted their focus from sheltered/segregated employment to integrated, competitive employment)

MODERATOR:

LeeAnn Christian Orange County Regional Center

PRESENTERS:

Rebecca Morrill-Lienhard Tierra del Sol Foundation

Bob Lawhead CoAPSE, Colorado

Beth Durkee Allegan County MH, Michigan

1:45 PM - 3:15 PM

Workshop II-E *Location TBA*

Customized Employment Supports to Individuals
(Individual self-advocates and direct support professionals)

MODERATOR:

Sherry Beamer Sherry Beamer & Associates, Inc.

PRESENTERS:

Dusty Dutton Dusty's Puppets

Hallie Long Main Streaming in America

Diana Anderson Far Northern Regional Center

MaryAnn Weston Far Northern Regional Center

3:15 PM - 3:30 PM	Break/Refreshments
3:30 PM - 5:00 PM	WORKSHOPS III THEME: <i>Supporting Participation</i>
3:30 PM - 5:00 PM	Workshop III-A <i>Location TBA</i> Wellness and Health as a Foundation for Participation (Exploring ways in which to support people maintain in good health through exercise, information, etc.) MODERATOR: Sarah Taub Human Services Research Institute PRESENTERS: Betsy Finley New Mexico LTSD Sharon Oxx Massachusetts DMR Rick Ingraham California DD Services
3:30 PM - 5:00 PM	Workshop III-B <i>Location TBA</i> Social Capital: How Do I Get It and Where Do I Spend It? (How to provide supports to people to play valued roles in their community) MODERATOR: Jim Gardner Council on Quality & Leadership PRESENTERS: Sandy Gregory Mosaic, Connecticut Gloria Pearson Ability Building Services, S Dakota Sharon Spurlock Community Integration Services Amanda Cade Council on Quality & Leadership
3:30 PM - 5:00 PM	Workshop III-C <i>Location TBA</i> Supporting Relationships (Focus on ways to support people to forge friendships, intimate relationships, marriage, etc.)

MODERATOR:

Yo Bestgen Alta California Regional Center

PRESENTERS:

Carolyn Carlson Seattle, Washington

Jackie Blaney Baton Rouge, Louisiana

Stacey Everson Seeds Educational Services,
San Diego

3:30 PM - 5:00 PM

Workshop III-D *Location TBA*

Self-Determined Lives - Encouraging Civic Participation

MODERATOR:

Rebecca Hare IEL, Washington, D.C.

PRESENTERS:

Maria Marquez PAI

Daniel Meadows PAI

Marinda Reed PAI

Joe Meadours Alabama DMH/MR

Marty Omoto CDCAN, California

3:30 PM - 5:00 PM

Workshop III-E *Location TBA*

**Supporting Valued Lives:
Including People with Autism in their Communities**

MODERATOR:

Ron Huff Alta California Regional Center

PRESENTERS:

Rita Rubens Autism Society of America,
Los Angeles

Barbara Firestone Help Group, Los Angeles

Laurie Stevens ASD Programs, Sherman Oaks

5:00 PM

ADJOURN FOR THE DAY

2006
 Reinventing Quality Conference
MEETING PROGRAM



TUESDAY, FEBRUARY 14

8:00 AM - 9:00 AM	Continental Breakfast <i>Location TBA</i>
8:00 AM - 1:30 PM	Registration <i>Location TBA</i>
9:00 AM - 3:30 PM	Exhibits <i>Location TBA</i>
9:00 AM -10:15 AM	Plenary Session <i>Location TBA</i>

MODERATOR:

Sarah Taub Human Services Research Institute

PANEL:

Individuals & Families Helping to Improve Quality:

Kris Peterson LQA surveyor, Santa Clara

Sue Babin Rhode Island MR/MR

Pam Goes J. Arthur Trudeau Memorial Center

Connie Gomes Rhode Island family members

Doreen McConaghy Rhode Island family members

10:15 AM -10:30 AM Break/Refreshments

10:30 AM -12:00 PM WORKSHOPS IV

THEME: Valued Contributions to Quality Improvement

10:30 AM -12:00 PM Workshop IV-A *Location TBA*

How to Develop and Use Quality Councils

(Will include a discussion of the use of quality councils at the agency, local and state level to review and evaluate performance information and set quality improvement priorities)

MODERATOR:

Maureen Booth Muskie School

PRESENTERS:

Gail Grossman Massachusetts DMR

***Steve Dunaway** Florida APD

10:30 AM -12:00 PM

Workshop IV-B *Location TBA*

**Quality Enhancement at the Provider Level:
How to Build in Individual, Family, and DSP Perspectives**
(Examples of providers that have collaborated with individuals, families, and DSPs to develop a more responsive internal quality assurance process)

MODERATOR:

Renee Pietrangelo ANCOR

PRESENTERS:

Lori Ann Dotson Inst for Applied Behavior Analysis

Linda Seppala

Maryam Abedi

Sharon Gomez

10:30 AM -12:00 PM

Workshop IV-C *Location TBA*

**Self-Advocates and Family Members:
Valued Members of the Quality Monitoring Team**
(Will include individuals with disabilities who have participated on quality monitoring teams)

MODERATOR:

Charlie Lakin University of Minnesota

PRESENTERS:

Donna Garratt Region X QA Commission, Minnesota

Kurt Rutzen

John Jordan

Cindy Ostrowski

Roger Brooks The Arc of Kentucky

Jim Conroy

Patty Dempsey

Glenna Taylor

10:30 AM -12:00 PM

Workshop IV-D *Location TBA*

Developing Indicators and Benchmarks

(How states, localities, and agencies have collaborated to set priorities and measurable performance goals)

MODERATOR:

Valerie Bradley Human Services Research Institute

PRESENTERS:

Don Bashaw Ohio DMR/DD

Wanda Seiler South Dakota DD

Scott Phillips Delaware DD Services

10:15 AM -11:45 AM

Workshop IV-E *Location TBA*

How do Support Organizations Manage Risk

(How to manage risk from the provider perspective)

MODERATOR:

John Rose Irwin Siegel Agency

PRESENTERS:

John McKeon Hardin, Kundia, McKeon,
Poletto & Polifroni

Deborah Wehrlen The Pennhurst Group

12:00 PM - 1:15 PM

Lunch & Awards *Location TBA*

MODERATOR:

Amy Hewitt University of Minnesota

Presentation of Moving Mountain Awards

Ark Regional Services (Wyoming)

Kansas Mobilizing for Workforce Change (Kansas)

Community Supports Program,
South Central Technical College (Minnesota)

Stars Program (Maryland)

1:30 PM - 3:00 PM

WORKSHOPS V

THEME: *Forging System Change to Create Valued Lives*

1:30 PM - 3:00 PM

Workshop V-A *Location TBA*

Moving Mountain Award Presentations
on Workforce Development

MODERATOR:

Sheryl Larson University of Minnesota

PRESENTERS:

TBA Ark Regional Services

TBA Kansas Mobilizing for Workforce Change

TBA Community Supports Program,
South Central Technical College

TBA Stars Program

1:30 PM - 3:00 PM

Workshop V-B *Location TBA*

College of Direct Support Demonstration

MODERATOR:

Charlie Lakin University of Minnesota

PRESENTERS:

Amy Hewitt University of Minnesota

Bill Tapp MC Strategies, Georgia

Tony Anderson The Arc of California

1:30 PM - 3:00 PM

Workshop V-C *Location TBA*

Our New Homes and New Lives

(Focus on individuals who have made the transition from facilities to supports in their own homes)

MODERATOR:

Alan Kerzin California DD Council

PRESENTERS:

Bruce Wilbrandt Community Interface

Mary Ellen Sousa Creative Support Alternatives

1:30 PM - 3:00 PM

Workshop V-D *Location TBA*

Expanding the Supply of Housing: Innovative Solutions

MODERATOR:

Mike Danneker Westside Regional Center

PRESENTER:

Kris McCann California Affordable Housing Institute

1:30 PM - 3:00 PM

Workshop V-E *Location TBA*

New CMS Waiver Application as a Catalyst for Systems Change

(What does it mean for states, waiver participants, etc.)

MODERATOR:

Valerie Bradley Human Services Research Institute

PRESENTERS:

Gary Smith Human Services Research Institute

TBA

1:30 PM - 3:00 PM

Workshop V-F *Location TBA*

Closing an Institution: The Agnews Experience

(Will focus on housing, medical fragility, and personnel issues)

MODERATOR:

Margaret Anderson

PRESENTERS:

Julia Mullen California DD Services

Jim Shorter Golden State Regional Center

Jim Burton Regional Center of the East Bay

Santi Rogers San Andreas Regional Center

Chuck Gardner Hallmark and Associates

3:00 PM - 3:30 PM Closing Session..... *Location TBA*

3:30 PM ADJOURN FOR THE MEETING

** Presenter/Moderator not confirmed*

- Special Meeting -

Tuesday, February 14

3:30 PM – 5:00 PM

"Launching College of Direct Support in California"

This special meeting will engage interested parties in a discussion about CDS implementation in California, signing-up and participating in a California buyers and users group.

Tony Anderson, The Arc of California
Kim Olson, Alpha Resource Center of Santa Barbara and
Pam Hayes, Valley Light Industries, Inc.
CDS staff will also be available