Developmental Disabilities Administration

• **DDA’s Goal** - All Marylander’s lead personally defined and fulfilling lives

• **DDA’s Mission** – To provide programmatic leadership in the design and development of services to afford people with developmental disabilities and their families a seamless service system that is responsive the person’s needs and personal outcomes

• **DDA’s Vision** - People will have full lives in the community of their choice where they are included, participate, and are active citizens
Identify Maryland’s provider capacity needs

- Convene a work group that includes senior-level representatives of the Department of Human Resources (DHR), Department of Health and Mental Hygiene-Behavioral Health Administration and Developmental Disabilities Administration (DHMH/BHA,DDA), Department of Juvenile Services (DJS), Department of Education (MSDE) and the Governor’s Office for Children (GOC) to identify the people needing DDA services

- Review placement trends, analyzing the service needs of people’s request and determining Maryland’s provider capacity needs
Building Provider Capacity in Maryland

Process

• Partner with local and national provider organizations to share Maryland's provider capacity needs
• Identify what “local” providers are interested in expanding their services and review if they have the capacity and expertise to provided the services needed
• Identify what “out of state” providers are interested in expanding their services in Maryland and review if they have the capacity and expertise to provided the services needed
• Streamline the application process and offer a “Deemed Status” option process to expedite the licensure and approval process
Building Provider Capacity in Maryland

Technical Support and Assistance

• Once providers are identified and are interested in becoming a provider and have the capacity and expertise then....

• The DDA Provider Relations Unit provides support and technical assistance with the provider application

• DDA schedules weekly meetings to support the incoming provider not only in navigating our system but by coordinating visits with the prospective person(s) in need of services to ensure proper match is based on the person’s person centered plan and provider capacity
Building Provider Capacity in Maryland

• The Provider Relations Unit provides technical support in the following areas:
  – Application process for DDA and Medicaid
  – Program description
  – Service Funding Plan Process
  – Quality assurance plan
  – Billing process
  – On-going provider support in areas of staff development, community settings rule implementation and service delivery so that it’s consistent with best practices, State Rules, Medicaid waiver guidelines, etc.
Building Provider Capacity in Maryland

By implementing this process in the past 2 months Maryland has been able to identify the following:

• 4 Out of State agencies interested in providing services in MD
• 8 Local providers interest in expanding to meet MD identified service needs
• Partner with neighboring states provider associations
• Collaboration between Maryland state organizations in early identification of prospective people who would be needed DD services as well a streamline policy and procedures for eligibility and residential placement for person’s with challenging reputations
QUESTIONS