Linking Technology and Quality through Innovation in Statewide Systems

NASDDDS Directors Forum & Annual Conference
November 13-15, 2019 • Alexandria, Virginia
CONFERENCE PROGRAM

Linking Technology and Quality through Innovation in Statewide Systems

NASDDDS
Directors Forum & Annual Conference
November 13-15, 2019
The Westin Alexandria Old Town • Alexandria, Virginia
NASDDDS Extends Appreciation to Our Sponsors

CONFERENCE LANYARD SPONSOR
Benchmark Human Services

CONFERENCE Wi-Fi SPONSOR
Pulselight

THURSDAY BREAKFAST SPONSOR
Anthem, Inc.

THURSDAY MORNING BREAK SPONSOR
FEI Systems
NASDDDS Extends Appreciation to Our Sponsors

THURSDAY AFTERNOON BREAK SPONSOR
The MENTOR Network

THURSDAY RECEPTION SPONSOR
Therap Services, LLC

GENERAL CONFERENCE SPONSOR
Alvarez & Marsal

GENERAL CONFERENCE SPONSOR
Public Consulting Group

PROGRAM SPONSOR
WellSky
EXHIBIT HOURS
Thursday: 7:30 AM – 6:30 PM and Friday: 7:30 AM – 11:00 AM
Thursday Reception in the Exhibitor Area
5:00 PM – 6:30 PM

Please Plan to Visit the Exhibitors in the
Edison Foyer ABCD
(see 'Exhibitors List' insert in the folder packet for floor plan)

EXHIBITORS
Advocare
Anthem, Inc.
Aveanna Healthcare
Benchmark Human Services
CapGrow Partners
Direct Care Innovations (DCI)
FEI Systems
Genoa Healthcare
Health Risk Screening
Liberty Healthcare Corporation
Mainstay / My25
MedisSked, LLC
Optum
Pulselight
RSM US, LLP
Scioto Properties
Solana
The Columbus Organization
The Rushmore Group, LLC
Therap Services, LLC
VERTESS
WellSky
When Colors Get Along™
THE WESTIN ALEXANDRIA OLD TOWN
400 Courthouse Square • Alexandria, Virginia

Conference Sessions, Exhibits, Breaks, and Registration are all located on the Second Floor of the Hotel

**LOCATIONS** | **FUNCTION**
---|---
Edison D Foyer ................................................ REGISTRATION (Wednesday-Friday)
Edison D............................................................... Directors Forum (Wednesday)
Edison Foyer ABCD .................................................. Exhibits (Thursday-Friday)
Edison Foyer ABCD ....................... Breakfast, and Coffee / Tea Breaks (Thursday-Friday)
Edison Foyer ABCD .................................................... RECEPTION
Edison ABCD ......Keynote, Opening Plenary Panel & Plenary Panels (Thursday-Friday)

Thank You to WellSky for Sponsoring the Program
SESSIONS AT A GLANCE...

WEDNESDAY NOVEMBER 13, 2019

8:00 AM – 9:00 AM  Breakfast ....................................................... Edison D Foyer
8:00 AM – 5:00 PM  REGISTRATION ............................................. Edison D Foyer
9:00 AM – 5:00 PM  Directors Forum............................................. Edison D

Open Only to State DD Directors, Proxy, and/or Designated Staff

THURSDAY NOVEMBER 14, 2019

7:30 AM – 8:30 AM  Breakfast ....................................................... Edison Foyer ABCD
7:30 AM – 4:30 PM  REGISTRATION ............................................. Edison D Foyer
7:30 AM – 6:30 PM  EXHIBITS ...................................................... Edison Foyer ABCD
8:30 AM – 8:45 AM  Welcome and Introductions ......................... Edison ABCD
8:45 AM – 9:30 AM  Keynote Address ......................................... Edison ABCD
9:30 AM – 10:45 AM Plenary Panel ............................................ Edison ABCD
10:45 AM – 11:00 AM Coffee / Tea Break ................................. Edison Foyer ABCD
11:00 AM – 12:00 PM Plenary Presentation ............................... Edison ABCD
12:00 PM – 1:15 PM  Compass Award Luncheon ......................... Edison ABCD
1:15 PM – 2:00 PM  Plenary Presentation .................................... Edison ABCD
2:00 PM – 2:45 PM  Plenary Panel ................................................ Edison ABCD
2:45 PM – 3:00 PM  Break .............................................................. Edison Foyer ABCD
3:00 PM – 4:00 PM  Plenary Panel ................................................ Edison ABCD
4:00 PM – 5:00 PM  Plenary Panel ................................................ Edison ABCD
5:00 PM – 6:30 PM  Reception ...................................................... Edison Foyer ABCD

FRIDAY NOVEMBER 15, 2019

7:30 AM – 8:30 AM  Breakfast ...................................................... Edison Foyer ABCD
7:30 AM – 11:00 AM REGISTRATION ........................................... Edison D Foyer
7:30 AM – 11:00 AM EXHIBITS .................................................... Edison Foyer ABCD
8:30 AM – 9:30 AM  Opening Plenary Panel ................................. Edison ABCD
9:30 AM – 10:30 AM Plenary Panel ............................................ Edison ABCD
10:30 AM – 11:00 AM Coffee / Tea Break and Check Out ......... Edison Foyer ABCD
11:00 AM – 12:00 PM Plenary Panel ............................................ Edison ABCD
12:00 PM – 12:15 PM Conference Wrap Up and Conclusion .......... Edison ABCD
DIRECTORS FORUM

Open Only to State DD Directors, Proxy, and/or Designated Staff

LOCATION Edison D

8:00 AM – 9:00 AM Breakfast
8:00 AM – 5:00 PM REGISTRATION
9:00 AM – 9:15 AM Welcome
9:15 AM – 9:20 AM Agenda Overview
9:20 AM – 9:45 AM Staff Introductions and Brief Updates
9:45 AM - 10:45 AM State Director Introductions
10:45 AM – 12:15 PM Targeted Discussion Groups Session I
12:15 PM – 1:30 PM Lunch (provided)
1:30 PM – 2:30 PM Presentation and Discussion
2:30 PM – 3:45 PM Targeted Discussion Groups II
3:45 PM – 4:45 PM Plenary Discussion Debrief
4:45 PM – 5:00 PM Business Meeting
5:00 PM Adjourn

Thank You to Pulselight for Sponsoring the Wi-Fi
THURSDAY, NOVEMBER 14...

BREAKFAST .................................................................7:30 AM – 8:30 AM
LOCATION Edison Foyer ABCD

Thank You to Anthem, Inc. for Sponsoring the Breakfast

REGISTRATION .................................................................7:30 AM – 4:30 PM
LOCATION Inventors Foyer

EXHIBITS .................................................................7:30 AM – 6:30 PM
LOCATION Edison Foyer ABCD

Please be Sure to Visit our Exhibitors in the Edison Foyer ABCD

WELCOME .................................................................8:30 AM – 8:45 AM

Mary P. Sowers
Executive Director
NASDDDS

Alex Bartolic
President, NASDDDS Board of Directors
Director, Disability Services Division, Minnesota DHS

KEYNOTE ADDRESS .................................................................8:45 AM – 9:30 AM

Federal Medicaid Landscape

INTRODUCTION
Mary P. Sowers
Executive Director
NASDDDS

KEYNOTE SPEAKER

Calder Lynch
Acting Deputy Administrator and Director
Center for Medicaid & CHIP Services
Centers for Medicare & Medicaid Services

Mr. Lynch will provide an overview of key priorities and activities within the Medicaid program at the federal level, including those related to community-based long-term services and supports.

Thank You to Benchmark Human Services for Sponsoring the Lanyards
Thursday, November 14...

Plenary Panel ................................................................. 9:30 AM – 10:45 AM
Location Edison ABCD

Federal Updates with CMS and ACL

Introduction

Bernard Simons
Immediate Past President, NASDDDS Board of Directors
Deputy Secretary, Developmental Disabilities Administration
Maryland Department of Health

Panelists

Ralph Lollar
Director, Division of Long Term Services and Supports
Centers for Medicare & Medicaid Services

Jennifer J. Bowdoin, Ph.D.
Director, Division of Community Systems Transformation
Disabled and Elderly Health Programs Group, Center for
Medicaid and CHIP Services
Centers for Medicare & Medicaid Services

Jennifer Johnson
Deputy Commissioner, Administration on Disabilities (AOD),
Administration for Community Living (ACL), U.S. DHHS and
Director, Office of Disability Service Innovations in AOD

Shawn Terrell
Health Insurance Program Specialist
Administration for Community Living

In this session federal representatives from CMS and ACL will discuss the status of a
range of topics including the HCBS recommended quality measure work, quality
improvements in health and welfare, as well as updates on EVV, settings, and rate
methodologies. There will be ample time for questions and discussion with the
audience.

Coffee / Tea Break ................................................................. 10:45 AM – 11:00 AM
Location Edison Foyer ABCD

Thank You to FEI Systems for Sponsoring the Morning Break
PLENARY PRESENTATION .................................................................................. 11:00 AM – 12:00 PM
LOCATION Edison ABCD

Supporting Individuals with I/DD who are Dually Eligible for Medicare and Medicaid

INTRODUCTION
Mark Thomas
Member-at-Large, NASDDDS Board of Directors
Assistant Secretary, Office for Citizens with DD
Louisiana Department of Health

PRESENTER
Tim Engelhardt
Director
Federal Coordinated Health Care Office
Centers for Medicare & Medicaid Services

Many people with I/DD are dually eligible for Medicare and Medicaid. Tim will discuss approaches by the Centers for Medicare & Medicaid Services to better serve dually eligible beneficiaries. He will review the evidence on our ability to achieve better health outcomes and promote access to home and community-based services.

COMPASS AWARD LUNCHEON........................................................................ 12:00 PM – 1:15 PM
LOCATION Edison ABCD

*Please be Sure to Visit our Exhibitors in the Edison Foyer ABCD*

Robert M. Gettings Compass Award

The NASDDDS Board has voted to present Ms. Nancy Thaler with the 2019 Robert M. Gettings Compass Award. This award is presented to individuals who, while working in the private sector, have made a significant contribution to the development of publicly funded state service systems for people with developmental disabilities through research, the design of new service models, training, technical assistance, and consultation.

AWARD RECIPIENT
Nancy Thaler

Ms. Thaler’s career began in 1971 serving people with intellectual and developmental disabilities both in the private sector and in the public sector. She began working in Pennsylvania provider agencies in the early years of community services as a direct care worker, a houseparent and in a range of supervisory positions. In 1987,
Ms. Thaler joined Pennsylvania state government and served until 2003, for the last ten of those years as the Deputy Secretary of what is now the Office of Developmental Programs. She returned to the position and served again from 2015 through 2018. Between her two stints as Pennsylvania’s state director, Ms. Thaler served as the Director of Quality Improvement for the U.S. Department of Health and Human Services' Center for Medicare & Medicaid Services (CMS) from 2003-2006 and was responsible for developing federal waiver application and oversight of state-operated Medicaid home and community-based services waiver programs. From 2007-2016 she served as the Executive Director of the National Association of State Directors of Developmental Disabilities Services (NASDDDS).

Mrs. Thaler is currently working as a Special Assistant to the Secretary of Pennsylvania’s Department of Human Services to expand and develop services for children with complex medical care needs so they can live at home with family.

Ms. Thaler has a Bachelor of Arts and an honorary Doctor of Humane Letters, Honoria Causa from College Misericordia and a Master of Human Organization Science/Public Administration from Villanova University. Ms. Thaler and her husband are the parents of an adult son with developmental disabilities.

PLENARY PRESENTATION .................................................................................................1:15 PM – 2:00 PM
LOCATION Edison ABCD

Administration on Disabilities 2020 Priorities

INTRODUCTION

Lee Grossman, MPA

Member-at-Large, NASDDDS Board of Directors
Administrator, Developmental Disabilities Section
Wyoming DoH / Behavioral Health Division

PRESENTER

Julie Hocker
Commissioner
Administration on Disabilities

Commissioner Julie Hocker will discuss the opportunities and barriers that the Administration on Disabilities (AoD) will tackle as priorities in 2020. As the nation looks to increase the employment of people with disabilities and improve the health outcomes of individuals with disabilities, AoD programs will continue to focus on all aspects of community living. Central to ensuring access to community living for all, ACL will continue to focus on social determinants of health, systems change, and protection and advocacy.
THURSDAY, NOVEMBER 14...

PLENARY PANEL ..........................................................2:00 PM – 2:45 PM
LOCATION Edison ABCD

Department of Justice Overview and Updates

INTRODUCTION
Mary Brogan
Secretary / Treasurer, NASDDDS Board of Directors
Chief, Hawaii Developmental Disabilities Division

PANELISTS

Anne Raish
Principal Deputy Chief
Disability Rights Section
Department of Justice (DOJ)

Bo Tayloe
Deputy Chief
Special Litigation Section
Civil Rights Division
Department of Justice (DOJ)

Ms. Raish and Mr. Tayloe will provide conference participants with various updates regarding DOJ Olmstead enforcement activities.

COFFEE / TEA BREAK ..........................................................2:45 PM – 3:00 PM
LOCATION Edison Foyer ABCD

Thank You to The Mentor Network for Sponsoring the Afternoon Break

Please be Sure to Visit our Exhibitors in the Edison Foyer ABCD During the Break

PLENARY PANEL ..........................................................3:00 PM – 4:00 PM
LOCATION Edison ABCD

Advancing Value Based Payments in Medicaid Programs for Individuals with Intellectual and Developmental Disabilities

INTRODUCTION
Lilia Teninty
Member-at-Large, NASDDDS Board of Directors
Director, Oregon Developmental Disability Services
As we move the nation from volume to value based payments, states are in a unique position to accelerate delivery system transformation to provide better care at lower costs for their entire population. By leveraging regulatory, payment and policy authorities to facilitate transformation, participants will learn about Missouri’s Value Based Payment Roadmap, health IT strategy, challenges and opportunities focused specifically on improving outcomes for individuals with intellectual and developmental disabilities.

**PLENARY PANEL** .............................................................................................................................................4:00 PM – 5:00 PM
**LOCATION** Edison ABCD

**Connecticut’s Strategies to Support INCIDENT MANAGEMENT: Discovering Unreported Critical Incidents Through the Use of Medicaid Claims**

**INTRODUCTION**
**Jordan Scheff**
Member-at-Large, NASDDDS Board of Directors
Commissioner
Connecticut Department of Developmental Services

**PANELISTS**
**Joshua Scalora**
Director of Business Intelligence and Analytics
Connecticut Department of Developmental Services

**Jason Helmandollar**
Vice President of Healthcare Solutions
Pulselight
Most critical incident systems are passive monitoring systems, and we only know about the incidents when someone reports them to us. Conventional wisdom tells us that as much as 50% of incidents may not be reported. What about the other 50%? This panel will describe how states can transition from having passive monitoring systems to active monitoring systems through the use of Medicaid claims data to validate submissions and identify unreported incidents. Panelists will share Connecticut’s progress towards developing such a system, including a review of the components of a model incident management system, lessons learned developing a “Culture of Quality” approach to incident review, and early results of system improvement efforts.

RECEPTION ..................................................................................................................5:00 PM – 6:30 PM
Location Edison Foyer ABCD

Join us at the reception which is open to all conference attendees and offers a great opportunity to meet people and network.
Cash Bar
Complimentary Hors d’Oeuvres

Thank You to Therap Services, LLC for Sponsoring the Reception

Making Dinner Plans after the Reception?

Hop aboard the free King Street Trolley which runs between the King Street Metrorail Station and the Potomac River waterfront with many stops for hopping on and off to explore the shops, restaurants, and attractions found along Alexandria’s historic main street! For specific schedules, see www.dashbus.com/Trolley.

The Westin Alexandria Old Town complimentary hotel shuttle operates within a two-mile radius of the hotel and provides transportation to the King Street Metrorail station; the Alexandria Amtrak station; and the shops, restaurants, and attractions in historic Old Town Alexandria.

Shuttle Hours are 7:00 AM – 10:00 PM
For More Information, Contact the Concierge or Front Desk Staff

Thank You to Alvarez & Marsal for Being a General Conference Sponsor
FRIDAY, NOVEMBER 15...

Breakfast .................................................................................................................. 7:30 AM – 8:30 AM
LOCATION Edison Foyer ABCD

REGISTRATION ........................................................................................................... 7:30 AM – 11:00 AM
LOCATION Inventors Foyer

EXHIBITS .................................................................................................................... 7:30 AM – 11:00 AM
LOCATION Edison Foyer ABCD

Please be Sure to Visit our Exhibitors in the Edison Foyer ABCD

OPENING PLENARY PANEL ..................................................................................... 8:30 AM – 9:30 AM
LOCATION Edison ABCD

Supports for People with I/DD and Families:
What Are States Prioritizing About Quality

INTRODUCTION
Kylee Hope
Member-at-Large, NASDDDS Board of Directors
Director, Indiana Disability & Rehabilitative Services

PANELISTS
Barbara Brent
Director of State Policy
NASDDDS

Emily Shea Tanis, Ph.D.
Acting Executive Director
Coleman Institute for Cognitive Disabilities

The use of technology, from complex remote supports and smart homes, to everyday technologies such as smart phones, door cameras and smart speakers, is expanding to assist people with I/DD to live more independent community lives. This presentation will provide information on research-based quality components of technology in community living. Results from the second Coleman State of the States in Technology will be shared as well as highlights from a recent NASDDDS technology workgroup. There will be an overview of priorities, promising practices, policy considerations, and strong reasons for moving forward with technology supports.
Friday, November 15...

PLENARY PANEL ........................................................................................................ 9:30 AM – 10:30 AM
LOCATION Edison ABCD

Updates from the Hill

INTRODUCTION
Dan Berland
Director of Federal Policy
NASDDDS

PANELISTS

Caleb Graff
Professional Staff, Healthcare Committee on Energy and Commerce
U.S. House of Representatives

Anne Dwyer, JD MPH
Senior Health Counsel and Professional Staff
U.S. Senate Finance Committee

Seth Gold
Health Policy Advisor
U.S. Senate Committee on Finance

Rick Van Buren
Health Counsel
U.S. House Committee on Energy and Commerce

What can we expect from Congress in 2020 and beyond? Key disability policy staffers will discuss the landscape for disability policy in Congress now and in the near future.

COFFEE / TEA BREAK and CHECK OUT ............................................................................. 10:30 AM – 11:00 AM
LOCATION Edison Foyer ABCD

PLENARY PANEL ........................................................................................................ 11:00 AM – 12:00 PM
LOCATION Edison ABCD

Linking Technology and Quality through Innovations in Statewide Systems

INTRODUCTION
Jeanine Zlockie
Director of Special Projects
NASDDDS
Friday, November 15...

Panelists

JoAnn Lamphere, Dr.P.H.
Former Deputy Commissioner
Division of Person Centered Supports
NYS Office for People with Developmental Disabilities

Tamika A. Black, Ph.D.
Deputy Commissioner
Division of Data Management and Strategy
NYS Office for People with Developmental Disabilities

Doug Golub
President
MediSked, LLC

New York state designed and implemented care coordination organizations (CCOs) under federal health home authority in 2018 for individuals with intellectual and developmental disabilities. The intent of these regional provider-based organizations was to standardize and improve care coordination and service delivery for more than 100,000 people receiving Medicaid waiver services, while also integrating health and wellness, as NYS’ system transitions forward. To facilitate quality improvements, a robust and innovative level of new IT systems, data, and security requirements were designed and implemented for CCOs as they were being launched. Since July 2018, data elements are being captured to assess individual and system outcomes. The purpose of this session is to highlight NYS’ strategy for improving system performance, summarize its indispensable link to software technology, and share the multiple ‘lessons learned’ in NYS’ approach.

Conference Wrap Up and Conclusion

12:00 PM – 12:15 PM

Location: Edison ABCD

Mary P. Sowers
Executive Director
NASDDDS

Thank You to Public Consulting Group for Being a General Conference Sponsor
**Welcome and Introductions**

**MARY P. SOWERS** became NASDDDS' Executive Director on July 1, 2019. Prior to this role, Mary served as the Association's Director of Special Projects for five years, working on a variety of federal and state initiatives on behalf of NASDDDS' members. Before joining NASDDDS, Mary was with Mercer Government Human Services Consulting where she provided consultation and technical assistance to state governments on a wide array of Medicaid-related issues, with a focus on home and community-based services and managed long-term services and supports.

Prior to joining Mercer in 2011, Mary held senior positions with the federal Centers for Medicare & Medicaid Services (CMS), Disabled and Elderly Health Programs Group within the Center for Medicaid, CHIP and Survey and Certification. During her tenure at CMS, Mary specialized in Medicaid home and community based services, managed long-term services and supports (including strategies for reducing institutional reliance), self-direction, and strategies to design person-centered systems of care. In her various roles at CMS (including Technical Director for Home and Community-Based Services, Division Director for Community and Institutional Services, and Senior Policy Advisor), Mary regularly developed policy and tools on waivers and demonstrations and provided technical assistance and support to CMS leadership and staff nationally. She also regularly worked with state Medicaid programs in the development and implementation of these programs. While at CMS, Mary also collaborated extensively with partners across many components within the U.S. Department of Health and Human Services, and other federal agencies interested in and leading efforts with implications for individuals with disabilities, individuals who are aging and individuals with chronic conditions.

**ALEX BARTOLIC** is the Director of Disability Services Division at the Minnesota Department of Human Services and serves as NASDDDS board president. She has extensive experience at the state and local level with home and community based services. After beginning her career in special education, she moved to develop supports for families, and community services for people with disabilities. Alex has been recognized as an innovator, and fostering new approaches that have enabled people with disabilities to live and work in their communities. She is currently leading a reform of Minnesota's home and community-based system to better respond to the expectations and future needs of Minnesotans with disabilities.

**Keynote Speaker**

**CALDER LYNCH** In May 2019, Calder Lynch was appointed Acting Deputy Administrator and Director of the Center for Medicaid & CHIP Services, where he serves as the agency's senior executive overseeing the Medicaid and Children's Health Insurance Programs, which cover some 72 million Americans. Calder began his career at the Centers for Medicare & Medicaid Services in May 2017, when he was named the Senior Counselor to the Administrator. Prior to his federal service, he was the Nebraska state Medicaid director under Governor Pete Ricketts. In that capacity, he oversaw the division responsible for the state unit on aging and the provision of health coverage to nearly 240,000 Nebraskans. During his time in Nebraska, Calder led the development and implementation of the state's integrated managed care program, Heritage Health. Prior to his work in Nebraska, Calder served as the Chief of Staff to the Secretary of the Louisiana Department of Health and Hospitals. A Louisiana native, Calder earned his degree in business administration from Louisiana State University and his master's in health administration (MSHA) from the University of Alabama-Birmingham (UAB).
TAMIKA BLACK is the Deputy Commissioner and Chief Data Officer for the New York state Office for People With Developmental Disabilities' (OPWDD) Division of Data Management and Strategy. Tamika's current responsibilities include overseeing improvements in services and outcomes for individuals with developmental disabilities and their families through data-driven approaches to program evaluation, quality and performance metrics, public reporting and transparency, and the strategic direction of information technology and data governance. Tamika has had a 17-year career in public service with a focus on finance and budgeting, performance improvement and strategic planning. Prior to leading her current Division, Tamika served as the Deputy Commissioner and Deputy Director for OPWDD's Division of Quality Improvement. She has also worked for the NYS Department of Health, NYS Division of the Budget Executive Department, and the City University of New York. Ms. Black received her doctoral degree in public administration and policy from the University at Albany, Nelson A. Rockefeller College of Public Affairs and Policy. Her areas of study included organizational behavior and theory, government implementation and accountability, and non-profit/public sector management. Her graduate research examined the role of stakeholder, organizational and environmental influences on nursing home regulation and quality. She received her master's degree in public administration from Baruch College and a bachelor's degree in political science from New York University.

JENNIFER BOWDOIN joined the Centers for Medicare & Medicaid Services (CMS) in 2018 as the Director of the Division of Community Systems Transformation in the Disabled and Elderly Health Programs Group in the Center for Medicaid and CHIP Services. In this role, she focuses on the development and implementation of programs and initiatives to enhance and improve community-based systems of care for older adults, people with disabilities, and people with substance use disorders. Prior to joining CMS, Jennifer served as a consultant to the Rhode Island Executive Office of Health and Human Services. In this role, she was responsible for the design and implementation of the state's Specialized Long-Term Services and Supports Accountable Entity Initiative, a Medicaid payment reform initiative to create an integrated continuum of long-term services and supports (LTSS) and to test alternative payment models to improve the efficiency, value, and outcomes of LTSS. She also led Rhode Island's implementation of the Financial Alignment Initiative, a federal demonstration to integrate Medicare and Medicaid financing and benefits for Medicare-Medicaid enrollees. Previously, Jennifer was the Manager of New Initiative Development for the Rhode Island Quality Institute, a non-profit organization with a mission to improve the quality, safety, and value of health care in Rhode Island, as well as the manager of Rhode Island's multi-payer patient-centered medical home initiative. Jennifer has a Ph.D. in Public Health from the University of Massachusetts Amherst, a Master of Science degree in human development and family studies from the University of Rhode Island, and a Bachelor of Arts degree in psychology from Harvard and Radcliffe Colleges.

ANGIE BRENNER is the Director of Federal Programs with Missouri Department of Mental Health, Division of Developmental Disabilities. She has been employed with Department of Mental Health for seven years in both the Medicaid Unit within the department's administration division, and most recently the Federal Programs Unit within Division of DD. The Federal Program Unit assists with management of such programs as the four Home and Community-Based Medicaid waivers and Targeted Case Management for persons served through Division of DD. The DD waivers include an array of services to meet individuals with developmental disabilities support needs. Prior to her time with Department of Mental Health, Angie was previously with the single-state Medicaid agency, Department of Social Services, MO HealthNet Division for 13 years. Her role at MO HealthNet was Director of Managed Care Rate Setting, Waiver Financing, and Budget, which included auditing, rate development for capitated programs, waiver and program development, and budgeting for the division.
BARBARA BRENT is the Director of State Policy for NASDDDS, and has more than 34 years of experience in publically funded systems for children and adults with intellectual and developmental disabilities. She has worked in state and county government, as well as in the private sector.

Before joining NASDDDS in 2012, Barbara spent six years as the state director for the Arizona Division of Developmental Disability Services, supporting more than 30,000 children and adults with developmental disabilities, along with their families. She oversaw the state's acute/medical and long-term care service and support systems designed to help people live successful lives in their Arizona communities through a unique managed care system. She oversaw the administration of more than 500 home and community-based service providers, the fiscal intermediary system, acute care contractors, fiscal operations, rate setting, and community partnership initiatives. With continuous focus on developing and enhancing in home and community supports and services, more than 87 percent of all people with I/DD live in the family home or homes of their own.

Barbara also served as the deputy director of the Arizona Division of Developmental Disabilities from 2001-2006, overseeing all community operations, support coordination and provider systems. She focused on community capacity building, the design and implementation of quality improvement, autism guidelines, and stakeholder engagement initiatives.

ANNE DWYER, JD, MPH serves as Senior Health Counsel for the United States Senate Finance Committee under Ranking Member Ron Wyden. As Senior Health Counsel, she has primary responsibility for issues related to Medicaid, the Children's Health Insurance Program, women's health, mental and behavioral health, and prevention. Prior to joining the committee as professional staff, Ms. Dwyer was selected and served on the committee as a Winston Health Policy Fellow. Before arriving in Washington, D.C., she spent time with Blue Cross and Blue Shield of Minnesota, the Minnesota Disability Law Center, and the state of Wisconsin. As a Midwest native, Ms. Dwyer received her law degree with a concentration in health law and bioethics from the University of Minnesota Law School, master's in public health administration and policy from the University of Minnesota School of Public Health, and undergraduate degree from the University of Wisconsin.

TIM ENGELHARDT directs the CMS Medicare-Medicaid Coordination Office, dedicated to improving services for individuals dually eligible for Medicaid and Medicare. Prior to joining CMS in 2010, Tim was a consultant with The Lewin Group, and he previously served as the Deputy Director for Long Term Care Financing at the Maryland Department of Health and Mental Hygiene. Tim received a BA in sociology from the University of Notre Dame and an MHS from the Johns Hopkins School of Public Health.

SETH GOLD currently serves as the health policy advisor for Senator Portman, a member of the Finance Committee. Prior to joining Senator Portman's office, Seth served as a legislative fellow and then as a health care legislative assistant for Dr. Burgess. Seth is a proud Cincinnatian and received both a B.S. and a master's in public health from The George Washington University.

DOUGLAS GOLUB was an original founder of MediSked, LLC in 2003 and currently serves as President of MediSked, LLC, focusing his expertise and passion on delivering innovative and user-friendly technology solutions to the healthcare and human services industry. Through understanding what is possible with technology, Golub is constantly fostering ways to improve workflows, impacting quality of care and adapting to regulatory changes.

Golub has created performance measures and recommendations to North Carolina in 2011-2014 for statewide transformation of the behavioral health, substance abuse, and I/DD programs. He has also designed and executed data collection on behalf of 2,000 individuals enrolled in HCBS Traumatic Brain Injury Waiver via
Regional Resource Development Centers for New York state Department of Health TBI Waiver from 2004-2007 for use in creation of HCBS Nursing Home Transition Diversion Waiver and conducted 2016 Analysis of study for FLARF on dual-diagnosed ID/DD, Mental Health to identify trends for access to services and housing. He helped to design and implement plans for Medicaid Redesign in New York in 2018 impacting more than 104,000 individuals with I/DD and their circles of supports.

Prior to returning to MediSked in 2011, Golub served as Platform Services Manager for Microsoft's Health Solutions Group. An original member of Microsoft's healthcare venture, Golub is an expert in healthcare IT security, implementations, and customer-needs assessments. While at Microsoft, Golub led implementation projects for such leading healthcare pioneers as Johns Hopkins Medical Institution, Wisconsin Health Information Exchange, and the Mayo Clinic.

CALEB GRAFF is currently professional staff for Energy and Commerce. He handles Medicaid, CHIP, Medicare Advantage, and 340B. He has been with the committee for three years. Before that, he spent a year with the House Budget Committee and before that a year and a half with Speaker Boehner. Caleb has a master's from Claremont Graduate University in American Politics and Public Policy and received his undergraduate degree from Bethel University in St. Paul Minnesota.

JASON HELMANDOLLAR is Vice President of Healthcare Solutions at Pulselight, where he is responsible for driving the development of cutting-edge analysis techniques and investigation skills to be utilized in the Pulselight software application. He is a nationally recognized expert on Medicaid fraud and healthcare-related data analysis, having served prior to Pulselight as a Special Agent Supervisor with Ohio's Medicaid Fraud Control Unit. During his 12 years there, Jason investigated and helped prosecute hundreds of criminal fraud cases, was instrumental in developing new data analysis strategies, and helped to dramatically increase the efficiency and effectiveness of operations.

JULIE HOCKER joined ACL as the Commissioner of the Administration on Disabilities on October 1, 2018. Hocker brings to the role extensive experience in operational process improvement, risk management, and effectiveness assessment.

Ms. Hocker joins ACL from the Charles Koch Foundation, where has served as a senior manager since 2016. In that role, she has led several key initiatives to improve the foundation’s operations, including development of an integrated technology and data solution for fundraising, grant making, and expenditures; redesigning process to improve investment tracking and enable better analysis of effectiveness; and creation and implementation of risk-management processes.

Previously, she served in a variety of roles with The Vanguard Group and as an analyst for the Administration for Children and Families. In addition, she has been a senior policy fellow for the Center for Human Dignity at the American Conservative Union Foundation since 2015. Ms. Hocker earned an undergraduate degree in economics and political science from St. Mary's College of Maryland and Master of Business Administration from the Kenan-Flagler Business School at the University of North Carolina at Chapel Hill.

JENNIFER JOHNSON is the Deputy Commissioner of the Administration on Disabilities (AOD), Administration for Community Living (ACL), U.S. Department of Health and Human Services and the Director of the Office of Disability Service Innovations in AOD. In this role, Jennifer works with states, communities, and partners in the disability networks to increase the independence, productivity, and community integration of individuals with disabilities. From 2015–2019, Jennifer was the Deputy Director of the Intellectual and Developmental Disabilities in AOD, ACL. Jennifer has held positions in the Arlington County Public School system, at the

2019 Directors Forum & Annual Conference Program 21
Council for Exceptional Children and at The George Washington University where she was also an Adjunct Lecturer teaching master's level coursework in research methodology, special education, and public policy. Jennifer earned her doctorate in special education from the George Washington University.

**JOANN LAMPHERE, Dr.P.H.** is a health care consultant who provides strategic advice to clients as they pursue new business opportunities and system transformation. Most recent engagements focused on improving the delivery of and IT support for home and community-based services to persons with disabilities and frail elders.

Until her 2018 retirement from New York state service, she served as Deputy Commissioner, Division of Person Centered Supports, in the Office for People With Developmental Disabilities. She and a team of 75 staff designed and helped to implement policy solutions addressing significant modernization goals established by OPWDD, primarily Medicaid redesign to attain a more flexible, integrated and value-driven system. The division designed the Care Coordination Organization / Health Home construct, as a first step towards managing care for individuals with intellectual and developmental disabilities (I/DD); implemented the nation's sole FIDA-I/DD dual demonstration for Medicare and Medicaid beneficiaries; strengthened Self-Direction option at a time of its exponential growth; designed options to expand non-certified housing and employment; and other initiatives.

As a former principal in Health Management Associates, Dr. Lamphere identified and analyzed options to achieve integrated, person-centered care for complex and vulnerable population groups. She assisted community-based disability and aging organizations increase their business capabilities for delivering managed long-term services and supports and engaging with the health sector.

**RALPH LOLLAR** has served as the Director of the Division of Long Term Services and Supports for CMS since April of 2011. With more than 39 years of experience in the field, Mr. Lollar has worked in both institutional and community settings. He began his career as a direct care worker in a secure setting in a state institution. He has served as a case manager, a behavioral therapist, a case management supervisor, an investigator, a regulator, and the administrator of an innovative home and community-based service program before he became a state administrator for a 1915(c) Home and Community-Based Waiver. Mr. Lollar worked with a team to launch the Money Follows the Person program in his state. As the waiver administrator for individuals with developmental disabilities, he actively worked with fellow waiver administrators and the Single State Medicaid Agency to develop a process that ensured the waivers in his state were coordinated as a unit. As a result, he has practical experience in the systems that serve individuals in both community and institutional settings and is able to understand the impact of federal regulations from the ground up. Mr. Lollar has a master's degree in social work from Rutgers University and is a Certified Public Manager.

**ARUN NATARAJAN** serves as a Senior Policy Analyst at the Office of the National Coordinator for Health IT (ONC). In his role, he principally focuses on advancing interoperability, health IT adoption, and health information exchange with state health care and human services programs and their related oversight federal agencies.

Before joining ONC Arun was most recently a Technical Director at CMS where he focused on Medicaid and Health IT. Before joining ONC, Arun worked in state government (Washington, D.C.) and for one of the largest non-profits in the Washington region (National Children's Center) as their Controller of Grants and Contracts serving children and adults with intellectual and developmental disabilities. He has successfully managed Washington, D.C.'s $125M Medicaid Home and Community Based Waiver serving the populations with intellectual and developmental disabilities and is a subject matter expert in quality for Medicaid funded home and community based service (HCBS) programs. Arun has managed multiple large-scale federal, state, private

Arun is a University of Delaware Institute Leadership graduate and holds a master's degree in economics.

**ANNE RAISH** is Principal Deputy Chief of the Disability Rights Section, Civil Rights Division in the U.S. Department of Justice. She has been with the Disability Rights Section since 2010, serving as a trial attorney before being appointed as a Deputy Chief. At the Department of Justice, Anne has worked on a range of disability rights-related issues, including enforcement of the right of individuals with disabilities to live, work, and receive services in the community under the Americans with Disabilities Act. She has worked with states in the negotiation and implementation of settlement agreements, and has worked on disability rights issues in the context of child welfare and professional licensing. Prior to joining the Civil Rights Division, Anne practiced law at a major New York law firm.

**JOSH SCALORA** believes that we must use data to support the development of person-centered systems and to improve the lives of individuals. Since 1993, Josh has worked in a variety of roles at the Connecticut Department of Developmental Services (DDS), allowing him to gain a system-wide view of his organization. By being both a contributor and customer of the various data systems, Josh learned firsthand that most data collected is not utilized to its full potential. Josh has taken strides to unlock the value of data through the development of a robust business intelligence (BI) program. In his current role as Director of Business Intelligence and Analytics, Josh played a major part in the development of Connecticut's CMS approved Settings Rule Transition Plan (STP). Josh and his team have developed BI dashboards to support Critical Incident Review, Licensing Performance, Abuse and Neglect Case Tracking, Medicaid Management, Case Management and Quality and Systems Improvements.

Josh earned his Bachelor of Arts in social psychology from Tufts University and his Master of Science in organizational management from Eastern Connecticut State University, but believes his best teachers have been the people he supported to live a good life.

**GARY SCHANZMEYER** is the Deputy Director for Administration with the Missouri Department of Mental Health, Division of Developmental Disabilities. He has been employed with the Department of Mental Health for 33 years. He works directly with the division legislative budget process, supervises the Quality Enhancement Unit, PASRR, Federal Programs, Licensure, and Certification as well as overseeing division accounting and technology processes. He started with the Division of Developmental Disabilities working on the implementation of their first 1915(c) waiver and has participated in the transition from institution services to congregate residential and later to in-home supports.

**BENJAMIN (BO) TAYLOE, Jr.,** is Deputy Chief of the Special Litigation Section, Civil Rights Division in the U.S. Department of Justice. He has been with the Special Litigation Section since 2001, serving as a senior trial attorney and Special Counsel before being appointed as Deputy Chief. Much of his work is pursuant to the Civil Rights of Institutionalized Persons Act (CRIPA) and the Americans with Disabilities Act (ADA) and involves protecting the federal rights of individuals in institutional settings and ensuring that individuals do not face needless institutionalization in receiving government supports and services. He has worked with several states in the negotiation and implementation of settlement agreements reforming service systems for persons with intellectual disabilities or mental illness. Prior to joining the Civil Rights Division, Bo was a partner at the Washington, D.C. law firm of Patton Boggs, LLP.
EMILY SHEA TANIS, Ph.D., became the Acting Executive Director for the Coleman Institute for Cognitive Disabilities at the University of Colorado, effective April 1, 2018. She succeeds David Braddock, Ph.D. who served as the Executive Director for the Coleman Institute for Cognitive Disabilities for 17 years. As a member of the Coleman leadership team for the last eight years, Tanis recently served as the associate director. She is also on the faculty of the Department of Psychiatry at the University of Colorado Anschutz Medical Campus, where she has published articles and investigated the definition of intellectual disability, the measurement of adaptive behavior and support need, the construct of self-determination, federally funded supports and services for people with IDD and their families, and self-directed employment strategies. She is nationally recognized for her expertise in applied cognitive technology supports, cognitive accessibility, and advancing the rights of people with cognitive disabilities to technology and information access.

She also serves as co-PI for the State of the States in Developmental Disabilities Project of National Significance funded by the Administration on Intellectual and Developmental Disabilities, which investigates the determinants of public spending for Intellectual and Developmental Disability Services in the United States and contributes to the project of Public Spending and Services for People with Disabilities examining cross-disability public spending in the United States. Tanis has been a co-author on The State of the States in Developmental Disabilities monograph since 2011. She is the sibling of a man with a traumatic brain injury and is past-chair of the National Sibling Leadership Network and co-founder of the Colorado Sibling Leadership Network Chapter. She received her Ph.D. from the University of Kansas, Department of Special Education, M.A. from Rhode Island College, and B.A. from Brown University in psychology.

SHAWN TERRELL has been working in the long-term services and supports (LTSS) arena for more than 20 years. He is a Health Insurance Specialist at the Administration for Community Living, where his primary focus is on developing person-centered planning capacity and quality measurement and improvement in home and community based services (HCBS) systems. He is also engaged in a number of policy development and implementation activities including: self-directed HCBS, managed LTSS, LTSS access, and Medicaid financing.

RICK VAN BUREN is a health counsel focusing on Medicaid and CHIP with the majority staff of the House Energy and Commerce Committee. Prior to joining the Committee, he was a senior analyst at the Medicaid and CHIP Payment and Access Commission where he focused on policies relating to the Medicaid Drug Rebate Program and Medicaid Managed Care. He also previously served in the Centers for Medicare & Medicaid Services Office of Legislation and as Legislative Counsel for Senator Sheldon Whitehouse. He is a graduate of Georgetown Law and the University of Pittsburgh.

Mark Your Calendar for these Upcoming NASDDDS Conferences...

**Directors Forum & Mid-Year Conference**
Renaissance Las Vegas Hotel ▪ Las Vegas, Nevada
June 2 – 4, 2020

**Directors Forum & Annual Conference**
November 11 – 13, 2020
The Westin Alexandria Old Town ▪ Alexandria, Virginia
art on cover
by
Mara Clawson

Swimming Together
As One
©2019 Mara Clawson

Mara uses pastels and iPad technology to convey her perception of the world. She finds that her art connects her to others and her community. Mara is an entrepreneur and the sole proprietor of When Colors Get Along™, which runs out of her Bethesda, Maryland studio. (maraclawson.com). Her website lists the juried exhibitions showing her art since age 13, including her upcoming 2020 solo show at Bodzin Gallery in Fairfax, Virginia. As a winner of a Kennedy Center and VSA’s Emerging Young Artists with Disabilities award, Mara’s video, To Survive, was shown nationally in several art museums 2016-2017.

Mara is the subject of the documentary film entitled Living Art, by Ground Media’s director David Rochkind. This film is screening in the 2019-2020 ReelAbilities Film Festivals in NYC, Toronto, Cleveland, Houston, and Virginia. In conjunction with the Cleveland ReelAbilities screening in October 2019, Mara exhibited her artworks at the Cleveland Museum of Contemporary Art. Living Art is part of an education campaign about disability and inclusion (livingart.education).

Mara’s desire to be a successful artist and make people happy through her art is being achieved and aided greatly from Self-Directed Services by Maryland Developmental Disabilities Administration.