



Department of  
Developmental Disabilities

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# 2 Types of Remote Support

- Paid back-up support
  - Provider agency contracts with a vendor company.
- Unpaid back-up support
  - Vendor company works directly with a natural support.

# Where We Are

- History and growth of the service in Ohio
- Pilot project with Ohio Association of County Boards, Ohio  
Provider Resource Association and DODD
- County specific action plans
- What does success for Ohio look like

# Why Now

- Promotes independence and builds self reliance
- Workforce shortage and CRISIS in Ohio and across the country.
- Overtime costs have skyrocketed resulting in revenue loss for providers.
- Long term fiscal sustainability of the system as a whole.

# Identifying Candidates

- OSOC
- After work/school
- Just in case staff
- Behavioral issues

# Internet

- Cell phone
- How do you pay for the internet?
- Utilize internet already in place
- Provider or state / local funds

# Next Steps

- Statewide technology evangelist
- Help to identify a county or regional champions
- Incorporate technology into the 5 year plan
- Approach technology solutions with an open mind
- Consult with vendors and use their expertise