THS History

• 2007 - Started providing HPC services
• 2010 thru 2015 - Expansion of Supported Living Services
• 2016 - Began Remote Support Services for Current Clients
• 2017 - Remote Supports for other Providers
Why Remote Supports

- Industry Changes
- Direct Support Professional Shortages
- Overtime Costs
- Inconsistent Services
Numbers

• Program Impact

• Provider Impact

• Client Impact
WHAT IS REMOTE SUPPORTS
BENEFITS OF REMOTE SUPPORTS

• Improve Consumer Services/Supports
• Saves Waiver Funds
• Staffing
• More Independence
• Data Reporting
What does a Remote Support home look like?
2-Way Talk Device
Door Sensor
Lessons Learned

• From Providers

• From Case Workers

• From Clients

• From Ourselves
Questions

Thank You