Born in Boston, Massachusetts in 1987, Betty Antoine is emerging as an artist with a strong sensibility for needlecraft and traditions. Antoine works tirelessly with a colorful palette, be it painting, drawing, or crocheting. Throughout the studios she can be found crocheting or knitting at any given time. These traditional crafts have been passed down in her family, and they are very important to her.

Antoine appreciates the tactile qualities of many objects and translates that detail into imagery she paints or draws. She has a great understanding of portraiture and has developed a unique style of representing textiles within the composition. Through marked persistence Antoine successfully evokes the texture of fabric and detail in the imagery she chooses to paint. Painting, like crocheting, provides her with a meditative process, presenting her with time for reflection. Antoine’s fine art and crochet crafts have been recognized in many exhibitions throughout Massachusetts including exhibitions at the Gateway Gallery and Drive-By Projects in Watertown, MA.

See more at www.gatewayarts.org
Where are the statistics in this report from?
This report includes selected findings from the National Core Indicators™ 2016-17 Surveys listed below. The data shown are weighted NCI averages*.

**The Adult Consumer Survey**
This survey is completed with adults with I/DD age 18 and older receiving at least one paid service (in addition to case management) from the state DD agency. The survey instrument includes a Background Information Section, which gathers data about the consumer from agency records, and an in-person survey. The in-person survey is composed of two sections: Section I includes subjective questions that can only be answered by the person receiving services from the state. Section II includes objective, fact-based questions that can be answered by the person or, if needed, a proxy respondent who knows the person well.

**Family Surveys**
The Adult Family Survey is completed by families who have an adult family member (age 18 or older) with I/DD living *in the family home*. The family member receives at least one paid service (in addition to case management) from the state DD agency. This survey is mailed to families.

The Family/Guardian Survey is completed by families or guardians who have an adult family member (age 18 or older) with I/DD living *outside the family home*. The family member receives at least one paid service (in addition to case management) from the state DD agency. This survey is mailed to families or guardians.

The Child Family Survey is completed by families who have a child with I/DD living *in the family home*. The child receives at least one paid service (in addition to case management) from the state DD agency. This survey is mailed to families.

The NCI Team produces reports that inform state efforts to strengthen LTSS policy, inform quality improvement activities, evaluate programs and policies, and compare their performance with national norms. For more information on National Core Indicators, please see [www.nationalcoreindicators.org](http://www.nationalcoreindicators.org). For detailed information on samples, methodology and administration, please see the NCI Reports from 2016-17, available at [http://www.nationalcoreindicators.org/resources/reports/](http://www.nationalcoreindicators.org/resources/reports/).

*Beginning this year, the NCI averages contained in this report are “weighted” means: the calculations reflect the relative population sizes of participating states and their survey sample sizes. For more information, please see the 2016-17 Adult Consumer Survey Report at [http://www.nationalcoreindicators.org/resources/reports/](http://www.nationalcoreindicators.org/resources/reports/).*
21,548 adults with I/DD participated in the 2016-17 survey in 38 states* and the District of Columbia. Respondents are adults with I/DD age 18 and older receiving at least one paid service (in addition to case management) from the state DD agency.

Residence
- Parent/relative home: 39%
- Group home: 31%
- Own home/apt: 17%
- Institutional: 7%
- Other: 7%

Level of Intellectual Disability
- Mild: 39%
- Moderate: 29%
- Severe: 13%
- Profound: 9%
- Not Known: 10%
- Not mutually exclusive; ‘Don’t know’ responses included in denominator

Diagnoses
- Intellectual Disability: 94%
- Mood Disorder: 27%
- Anxiety Disorder: 23%
- Psychotic Disorder: 11%
- Behavior Challenges: 28%
- Autism Spectrum Disorder: 18%
- Cerebral Palsy: 15%
- Brain Injury: 4%
- Seizure or Neurological Problem: 26%
- Down Syndrome: 10%

- 58% are male
- 94% have ID
- 42 is the average age
- 19% have a paying job in the community
- 46% want a paying job in the community

Have a primary care doctor: 98% Yes
Visited dentist in the past year: 81% Yes
Reported to be under full guardianship: 35% Yes

*AL, AR, CO, CT, DC, DE, FL, GA, HI, ID, IL, IN, KS, KY, LA, ME, MI, MN, MO MS, NC, NE, NH, NJ, NV, NY, OH, OK, OR, PA, RI, SD, TN, TX, UT, VA, VT, WI, WY.
Respondents are adults with I/DD age 18 and older receiving at least one paid service (in addition to case management) from the state DD agency.

Like their home 90% Yes
Like their paid job in the community 90% Yes
Feel services are helping them live a good life 90% Yes

• 77% have friends who are not staff or family
• 79% can see friends when they want

• 41% want more help to make or keep in contact with friends
• 11% often feel lonely

Access and Inclusion

• 93% have the transportation they need to get where they need to go
• 84% have the transportation they need to get where they want to go

• 86% are able to go out and do the things they like to do
• 78% get to do things they like to do as much as they want
• 84% have enough things they enjoy doing when at home

Privacy and Respect

<table>
<thead>
<tr>
<th>Description</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Have a place to be alone at home</td>
<td>96%</td>
</tr>
<tr>
<td>Staff treat person with respect</td>
<td>92%</td>
</tr>
<tr>
<td>Able to use phone/internet when wanted</td>
<td>91%</td>
</tr>
<tr>
<td>Others never read person's mail without permission</td>
<td>87%</td>
</tr>
</tbody>
</table>

Would like paid job in the community 46% Yes
Take classes/trainings to get job/better job 24% Yes
Have paid community employment as goal in service plan 28% Yes
11,419 families participated in the 2016-17 Adult Family Survey in 16 states *

Respondents are family members and/or guardians who share a home with an adult who has I/DD and receives one public service in addition to case management from the state DD agency.

* CA, DC, DE, FL, GA, KY, LA, MD, MN, MO, MS, NC, NJ, OK, PA, UT

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**Most respondents are in the 55-74 age category, but 11% are 75 or older.**

- 55-74: 60%
- 75+: 11%

**92% say services and supports have made a positive difference in their family’s life.**

**33% reported an annual household income of $25K or less.**

**60%**

**11%**

**55-74**

**75+**

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**The family member with I/DD . . .**

- 58% are male
- 34 is the average age
- 87% take part in community activities
- 77% can always see a health professional when needed

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**Legal Guardianship**

- None: 36%
- Limited: 29%
- Full: 28%
- Yes; Level not known: 2%
- Don't know: 5%

57% of respondents’ family members with I/DD are reported to be under limited or full guardianship
Respondents are families and/or guardians who share a home with an adult who has I/DD and receives one public service in addition to case management from the state DD agency.

- **Can choose or change support workers**: 61% Yes
- **Can choose or change provider agency**: 61% Yes
- **Service workers work together to provide support**: 79% Yes

- **85%** feel prepared to handle the needs of their family member in an emergency
- **68%** report that the case manager/service coordinator always respects their family’s choices and opinions
- **81%** say services are delivered in a way that respects their family’s culture
- **67%** say support workers arrive on time and leave when they’re supposed to
9,194 families/guardians participated in the 2016-17 Family Guardian Survey in 12 states*

Respondents are families and/or guardians of an adult with I/DD who lives somewhere other than the family home and receives at least one public service in addition to case management from the state DD agency.

**Age of respondent**
- 1% are < 35
- 11% are 35-54
- 60% are 55-74
- 27% are 75+

**87% are over age 55**

- **64%** see their family member 12+ times per year
- **27%** have a total taxable income of $25K/year or less
- **46%** are always satisfied with the services and supports their family receives

According to respondents, the family member with I/DD . . .

- **59%** are male
- **46 is the average age**
- **76% can always see a health professional when they need to**
- **91% take part in community activities**

**Residence**
- Group Home: 53%
- Independent Home/Apt: 20%
- ICF or other institutional setting: 12%
- Agency-Operated Apt: 7%
- Foster Care/Host Home: 4%
- Nursing Home: 2%
- Other: 2%

* AZ, CA, FL, GA, KY, LA, MD, NC, NJ, PA, SD, VA: NCI Average is weighted
Respondents are families and/or guardians of an adult with I/DD who lives somewhere other than the family home and receives at least one public service in addition to case management from the state DD agency.

- Can choose or change support workers: 35% Yes
- Family member’s service plan includes all services and supports needed: 91% Yes
- Family gets supports and services needed: 90% Yes

60%

Can always reach their family member’s case manager when they want to

67%

Say their family member has enough support to work or volunteer in the community

61%

Say support workers arrive on time and leave when they’re supposed to

78%

Say services are delivered in a way that respects their family’s culture

67%

Have friends other than paid staff or family
3,352 families/guardians participated in the 2016-17 Child Family Survey in 9 states*. Respondents are families and/or guardians who share a home with a child who has I/DD and receives at least one public service in addition to case management from the state DD agency.

Most respondents are in the 35-54 age category, but 12% are 55+.

- 35-54: 69%
- 55-74: 12%

27% reported an annual household income of $25K or less.

72% say their family gets needed supports.

32% say they’re always satisfied with services and supports.

27% reported an annual household income of $25K or less.

72% say their family gets needed supports.

32% say they’re always satisfied with services and supports.

The child family member with I/DD . . .

- 67% are male
- 11 is the average age

Child takes part in community activities

- 84% Yes

Child spends time with children without I/DD

- 86% Yes

Child always has access to special equipment/accommodations

- 42% Yes

*AZ, LA, MN, MO, NC, OR, SD, WA, WI; NCI Average is weighted
Respondents are families and/or guardians who share a home with a child who has I/DD and receives at least one public service in addition to case management from the state DD agency.

- **Always receive enough info to help plan services for their child**: 34%
- **Say the info they receive is always easy to understand**: 26%
- **Can always choose or change the agency that provides supports**: 61%

- **Say support workers arrive on time and leave when they’re supposed to**: 61%
- **Say their child gets all services listed in the service plan**: 79%
- **Say services are always delivered in a way that respects their family’s culture**: 79%
Spotlight on…
The 2016 NCI Staff Stability Survey

Around the country, state developmental disability agencies continue to focus on improving the quality and stability of the workforce of direct support professionals (DSPs) who assist adults with intellectual and developmental disabilities.

These efforts come at a time of escalating demand for long-term services and supports in home and community-based settings. Importantly, states also seek to reduce the costs associated with staff turnover at provider agencies and to reduce the impact of turnover on the quality of supports and outcomes for consumers.

National Core Indicators™ (NCI™) works with member states to collect comprehensive data on the workforce of DSPs providing supports to adults (age 18 and over) with intellectual and developmental disabilities. The goal is to help states benchmark their workforce data to those of other states so they can measure improvements made through policy or programmatic changes.

*Ohio examined DSPs providing ICF/id funded supports separately from those providing HCBS waiver funded supports. These are treated as separate entities in the 2016 NCI Staff Stability Report.
A newer project related to NCI, the National Core Indicators for Aging and Disabilities (NCI-AD), has been implemented in a number of states since 2015. NCI-AD is a collaboration between HSRI and the National Association of States United for Aging and Disabilities (NASUAD) and grew out of NCI’s experience and the recognition that the amount and type of information available to states for assessing quality of their LTSS for seniors and adults with physical disabilities was extremely limited.

June 1, 2018 kicked off NCI-AD’s fourth year of data collection, with more than 20 states nationwide participating. For more information on NCI-AD, see www.NCI-AD.org.
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