The NASDDDS List Serv and publications reach over 800 I/DD decision makers nationally.

Hours of staff support to state members during the year:

- 25,131 hours of HCBS and
- 1200 hours of PASRR technical assistance during the contract year
- 113 hours of PASRR technical assistance during the contract year

**BY THE NUMBERS**

**Innovating Major Projects**

- NATIONAL CORE INDICATORS (NCI)
  - 34 STATES participated in the In-Person Survey
  - 13 STATES participated in the Adult Family Survey
  - 10 STATES participated in the Family Guardian Survey
  - 27 STATES participated in the Staff Stability Survey

- CULTURE OF QUALITY (CoQ)

- STATE EMPLOYMENT LEADERSHIP NETWORK (SELN)
  - 10 STATES participated in the launch of an e-learning curriculum for case managers with 407 case managers taking the course to date

**Impacting the Field-Project Deliverables**

- NATIONAL CORE INDICATORS (NCI)
  - NCI in-person survey data from 26 states will be included for the first time in the 2021 Core Set of Adult Health Care Quality Measures for Medicaid
  - For the 2020-2021 NCI Data Collection Cycle:
    - 34 STATES participated in the In-Person Survey
    - 13 STATES participated in the Adult Family Survey
    - 10 STATES participated in the Family Guardian Survey
    - 27 STATES participated in the Staff Stability Survey

**Closing the Loop-Member Feedback**

- 90% of directors surveyed indicate NASDDDS publications meet or far exceed their expectations
- 95% of directors surveyed indicated the federal updates and information met or exceeded their expectations
- 99% of directors surveyed noted that NASDDDS member webinars met or exceed their expectations

Supporting States-Member Benefits

- Technical assistance and support;
- Timely analyses of federal statutory and regulatory policies;
- A forum for development of state and national policy initiatives;
- Leadership development;
- Innovative projects addressing the needs of I/DD systems;
- Networking and peer support opportunities; and
- Dissemination of cutting edge information on state-of-the-art programs and service delivery practices.

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