


National Core Indicators®-Intellectual and Developmental Disabilities 2020 Staff Stability Survey Results

Representing a total of **2,987** providers from **27** states

Data refer to the workforce of Direct Support Professionals (DSPs) supporting adults with IDD in 2020



Across states, the **average DSP turnover rate** in 2020 was **44%**
State turnover rates ranged from **27%** to **80%**

Among DSPs who were employed as of Dec. 31, 2020:

- **30%** had been employed **12 mos. or less**

Among DSPs who had **separated** from employment in 2020:

- **48%** had been employed **12 mos. or less**



Across all service types, agencies paid a **median hourly wage of \$13.36**

Across the 22 states that included the COVID-19 Supplement, respondents reported the following about their pandemic experience.....

33% of agencies reported closing locations/sites

15% reported paying family members to serve as support providers during the pandemic

47% reported stopping the delivery of some supports either temporarily or permanently

To retain DSPs during the pandemic....

38% reported implementing at least one wage bonus for all DSPs

26% reported implementing temporary wage increases for all DSPs

25% reported no wage bonuses or wage increases were implemented