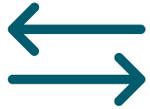


During the COVID pandemic in 2020, respondents...



73%

report that their family members had changes, cancellations, or reductions in service



81%

received enough information about changes, cancellations, or reductions in services



56%

report that their family members' staff or case manager/service coordinator helped to adjust to those changes

91%

report having a computer, tablet, or smartphone they can use in the home

82% report that at home, the internet always works and connection is good

51% used video conference to talk to a health professional regarding family member care

47% of respondents report having ever used video conference to speak to the case manager/service coordinator

60%

felt they always had enough staff present when they and their family member need support

94%

felt that people in their household had personal protective equipment (PPE) that was need to stay healthy and safe when out in the community

87%

report feeling that staff that came into their home followed recommendations to keep household safe and healthy

29%

of respondents report household income (income of all wage earners in the home) was reduced directly because of the COVID-19 pandemic

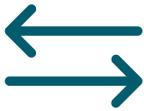
Adult Family Survey (AFS) COVID Supplement

AFS COVID Supplement participating states were: AZ, DE, FL, GA, LA, MD, MN, MO, NJ, PA, VA

Respondents

Family members and/or guardians of adults who have I/DD and receive at least one service in addition to case management from the state DD service system. The respondent lives with the adult receiving services.

During the COVID pandemic in 2020, respondents ...



80%

report that their family members had changes, cancellations, or reductions in service during COVID Time



79%

received enough information about changes, cancellations, or reductions in services



70%

report that their family members' staff or case manager/service coordinator helped to adjust to those changes

91%

report having a computer, tablet, or smartphone they can use in the home

88% report that at home, the internet always works and connection is good

30%

used video conference to talk to a health professional regarding family member care

50%

used video conference to speak to the case manager/service coordinator



73%

felt they've gotten to talk to their family member's case manager/service coordinator enough

71%

felt they always had enough staff present when they or family members need support



93%

felt that people in their household had personal protective equipment (PPE) that was need to stay healthy

17%

of respondents report household income (income of all wage earners in the home) was reduced directly because of the COVID-19 pandemic



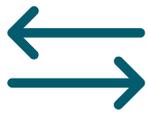
Family/ Guardian Survey (FGS) COVID Supplement

**FGS COVID supplement participating states were: AZ, DE, GA, IN, KY, MD, NJ, PA*

Respondents

Family members and/or guardians of adults who have I/DD and receive at least one service in addition to case management from the state DD service system. The respondent *does not live* with the adult receiving services.

During the COVID pandemic in 2020, respondents ...



74%

report that their child had changes, cancellations, or reductions in service during COVID Time



79%

received enough information about changes, cancellations, or reductions in services



56%

report that their child's staff or case manager /service coordinator helped to adjust to those changes

Child Family Survey (CFS) COVID Supplement

* CFS COVID

supplement

participating states

were: AZ, CO, MN, MO, NC, OR, SD, TX, VA, WI

Respondents:

Family members and/or guardians of children who have I/DD and receive at least one public service in addition to case management from the state DD agency. The respondent lives with the child receiving services.

97%

report having a computer, tablet, or smartphone they can use in the home

73% report that at home, the internet always works and connection is good

76% used video conference to talk to a health professional regarding their child's care

54% used video conference to speak to a case manager/service coordinator



77%

felt they have gotten to talk with their child's case manager/service coordinator enough

52%

felt they always have enough staff present when they or child need support



89%

report feeling that staff that came into their home followed recommendations to keep household safe and healthy



42%

of respondents report that household income (income of all wage earners in the home) was reduced directly because of the COVID-19 pandemic

