

NCI®-IDD State of the Workforce in 2021: REPORT RELEASE

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FOR IMMEDIATE RELEASE

ALEXANDRIA, VA- The National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI), are pleased to release the final NCI®-IDD State of the Workforce in 2021 Survey Report. Each year, National Core Indicators Intellectual and Developmental Disabilities (NCI®-IDD), along with participating state developmental disabilities agencies, works with member states to implement the State of the Workforce Survey. The NCI-IDD State of the Workforce Survey collects comprehensive data on provider agencies and the Direct Support Professional (DSP) workforce providing direct supports to adults (age 18 and over) with intellectual and developmental disabilities (IDD). The goal of the survey and the resulting data is to help states examine workforce challenges; identify areas for further investigation; benchmark their workforce data; measure improvements made through policy or programmatic changes; and, compare their state data to those of other states and the NCI-IDD average.

States across the country have used NCI-IDD State of the Workforce Survey data to demonstrate the critical nature of the DSP workforce crisis to legislators and policymakers. States are also engaging in deeper examinations of the data to determine the impetuses and drivers of workforce challenges. Advocates and researchers are analyzing the data to inform research into the workforce crisis and determine strategies to address the issues.

The release of the 2021 State of the Workforce Survey data marks a new opportunity for state developmental disabilities agencies, advocates, and researchers to work together to determine the best strategies to address the DSP workforce crisis. Moreover, data from the COVID-19 survey supplement can allow states to examine gaps and strengths in emergency responses and gain a better understanding of how providers experienced the pandemic. A total of 29 states including the District of Columbia administered the 2021 NCI-IDD State of the Workforce Survey. All told, data from 3,838 provider agencies are included in this report.

You can access the report, report summaries, and state data at the below links:

- [NCI®-IDD State of the Workforce in 2021 Survey Report](#)
- [NCI®-IDD State of the Workforce in 2021 Survey Infographic](#)
- [NCI®-IDD Website](#)

2021 STATE OF THE WORKFORCE DATA HIGHLIGHTS



3,838 provider agencies responded from 29 states



\$14.50 median hourly wage for DSPs across all service types



Turnover ratios among participating states for DSPs in 2021 ranged from 28.5% to 59.0%



73.7% of responding agencies offered PTO of some type

National Core Indicators®- Intellectual and Developmental Disabilities (NCI®-IDD), is a collaboration between the National Association of State Directors of Developmental Disabilities Services (NASDDDS) and the Human Services Research Institute (HSRI). The purpose of the program is to support states to gather a standard set of performance and outcome measures that can be used to track their own performance over time, to compare results across states, and to establish national benchmarks.

For information on the NCI -IDD State of the Workforce Survey or the Survey Report, please contact: Dorothy Hiersteiner dhiersteiner@hsri.org or Laura Vegas Ivegaz cmcgraw@nasddds.org. For more information, please visit idd.nationalcoreindicators.org.



Communications and Social Sharing Toolkit

Sample Facebook Posts

NCI®-IDD is recognized as a uniquely valuable source of information describing quality and outcomes of state developmental disabilities services and the experiences of people and their families who access those supports. NCI-IDD is pleased to announce data is now available from the State of the Workforce in 2021 Survey Report formerly the Staff Stability Survey. Find out more here: [Place announcement link](#)

Our state is proud to participate in the NCI®-IDD family of surveys contributing to a uniquely valuable source of information describing quality and outcomes of state developmental disabilities services and the experiences of people and their families who access those supports. Data is now available from the State of the Workforce in 2021 Survey Report. Find out more here: [Place announcement link](#)

Sample Twitter Posts

NCI®-IDD is pleased to announce data is now available from the State of the Workforce in 2021 Survey Report. Find out more here: [Place announcement link](#)

Our state is proud to participate in the NCI®-IDD family of surveys contributing to a uniquely valuable source of information about quality and outcome of IDD services. Data is now available from the State of the Workforce in 2021 Survey Report. Find out more here: [Place announcement link](#)

Sample LinkedIn Post

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Links

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- [NCI®-IDD State of the Workforce in 2021 Survey Infographic](#)
- [NCI®-IDD Website](#)

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